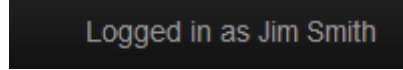


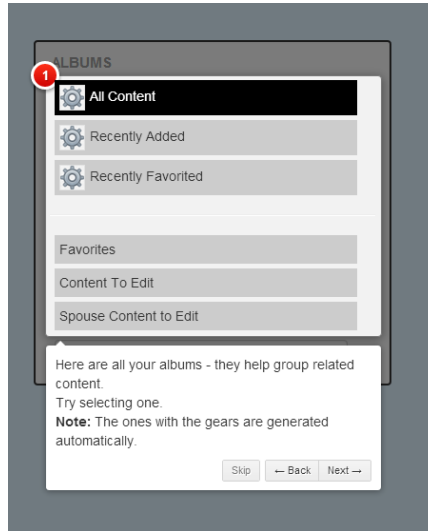
# Heuristic Evaluation for CoShare

## Positives:

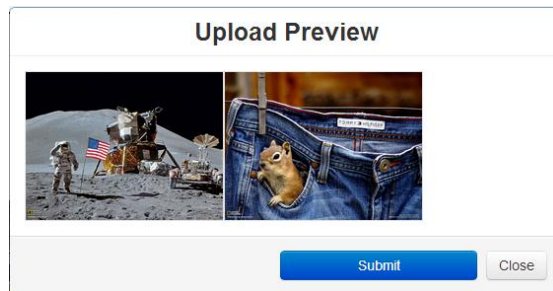
- 1 **Feedback:** user is greeted by name Good



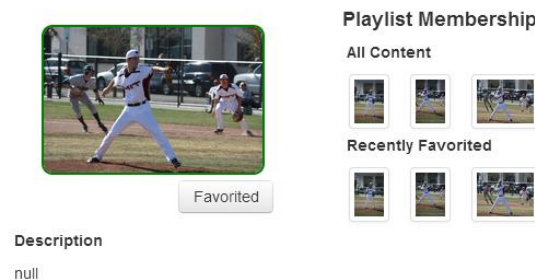
- 2 **Learnability:** clicking on help gives users tooltips and a small tutorial, which is helpful Good



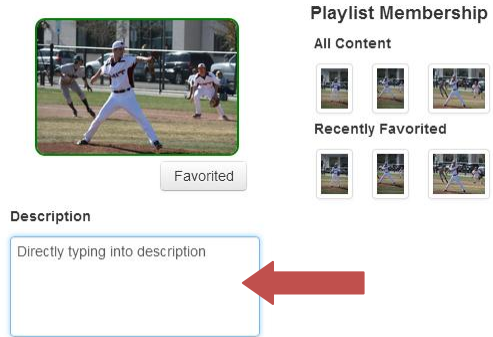
- 3 **Feedback:** upload provides a preview of the picture Good



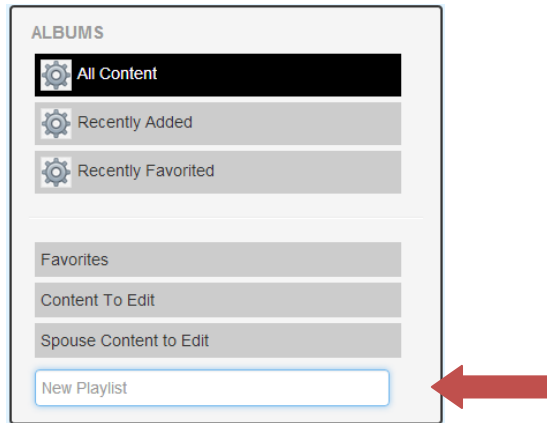
- 4 **User control:** double clicking on a picture provides more info on the picture Good



- 5 **Shortcut:** clicking on Description field allows user to directly type descriptions of a photo Good



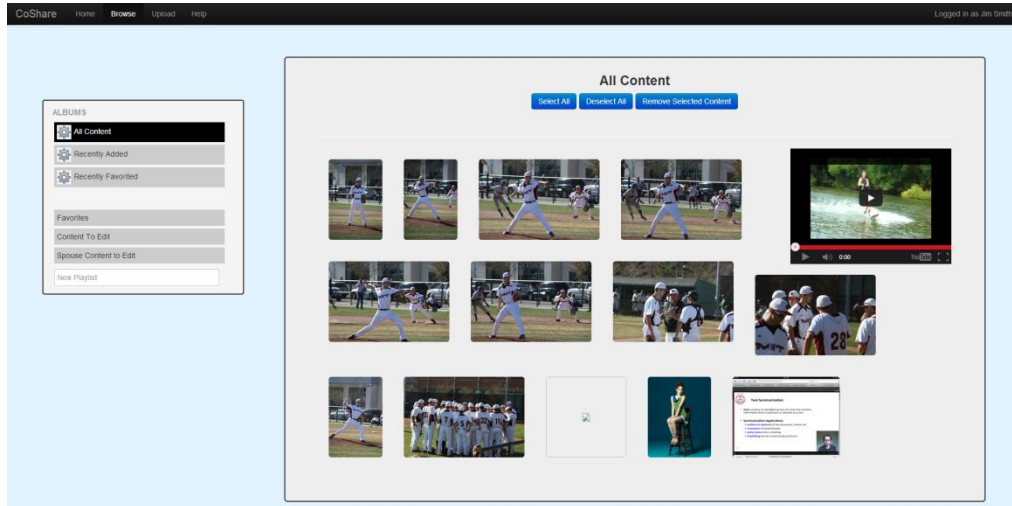
- 6 **Shortcut:** clicking on "new playlist" allows user to directly type name of the playlist Good and creates a new page



## Negatives:

- 1 **Error prevention & reversible actions:** No undo and no trashcan where accidentally removed pictures can be retrieved

Catastrophic



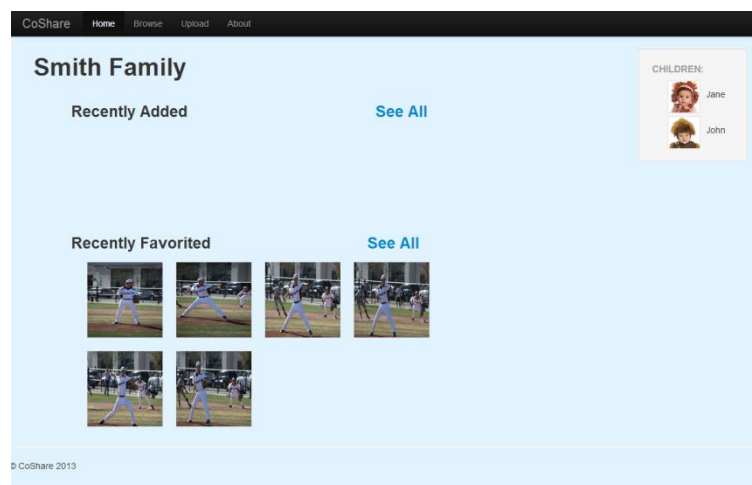
For example, clicking on a picture and clicking Remove Selected removes the picture in one click. If I had done that by accident, I don't know how to recover that.

- 2 **Learnability:** the scenario from GR2 asks user to share an image. I could not find a way to share an image or video on the site.

Catastrophic

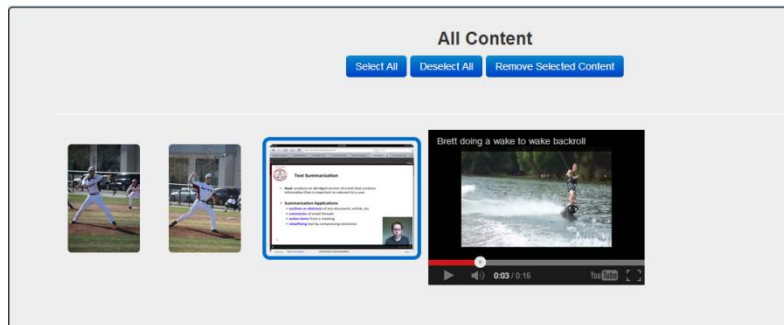
- 3 **User control & efficiency:** pictures are not clickable on Home page

Major

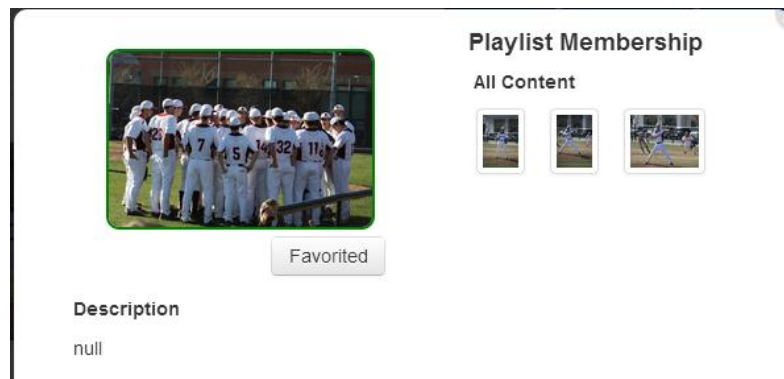


As a user, I would expect that the picture thumbnails are clickable. It would also increase the efficiency.

- 4 **User control:** There is no way to highlight or select a video. Usually a user can select an item by clicking it, but when I click on the video, the video just starts playing. If I try to click along the perimeter of the video, it doesn't do anything. Major

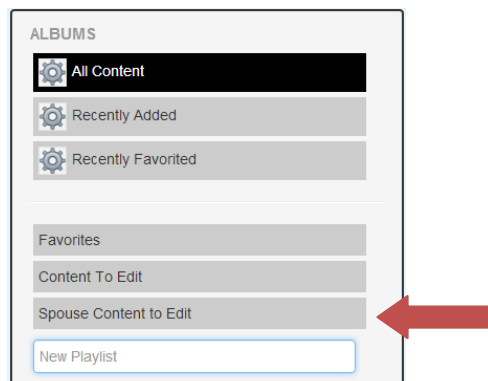


- 5 **Graphic design and Visibility:** photo is not enlarged when clicked on. User might not be able to see clearly. Major



When I double-click on a picture and a pop-in of it along with its information is displayed, I would expect that the picture be blown up within the pop-in.

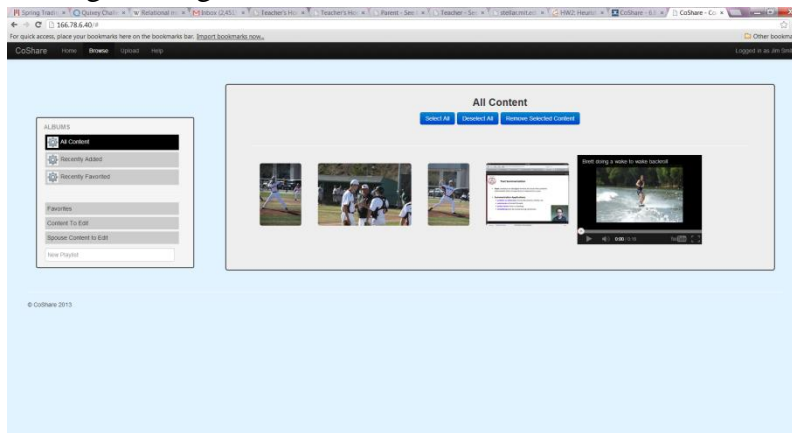
- 6 **Learnability:** Not quite sure what is meant by "Spouse content to edit". Does this imply that there is one person in each household designated as primary account holder and the other as the spouse? However, what if other people in the house (grandparents, older siblings) want to edit? Major



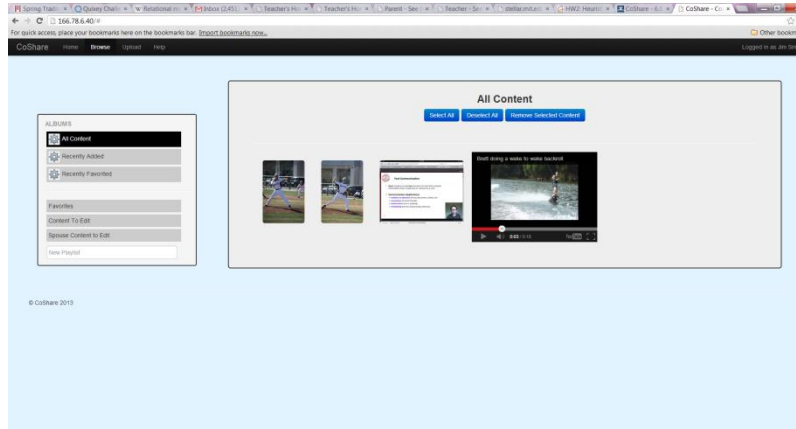
7 **Feedback:** after an image is removed, no notification to the user

Minor

Before removing an image:

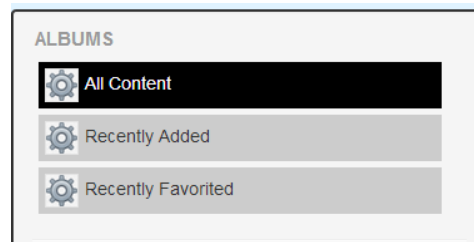


After removing an image:

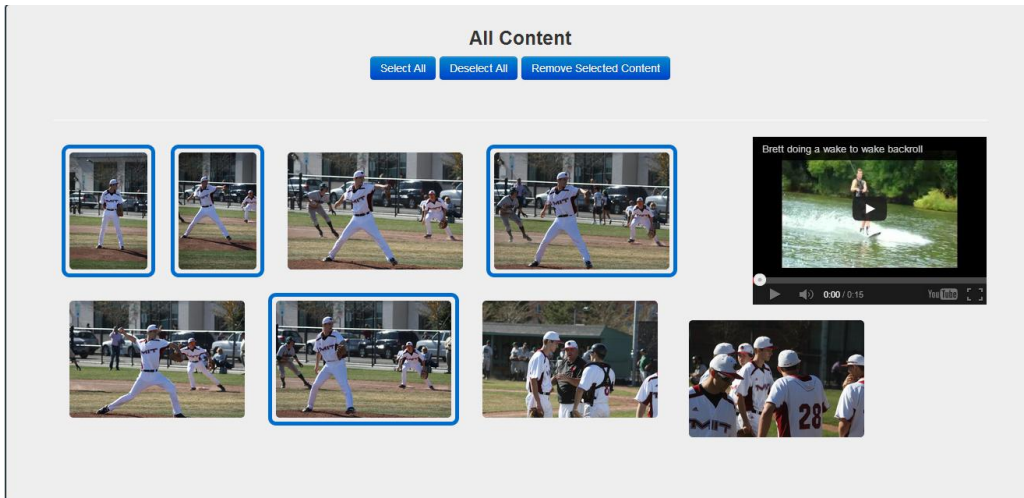


8 **Learnability & Efficiency:** Icons for buttons (gear) is same for all three buttons. Different icons can provide greater learnability and efficiency because users can learn to recognize the icons and don't have to read the text. I realize that you wanted the icon to indicate what content is automatically generated. However, to a user, it might not matter too much whether the content is auto-generated as what content the button actually leads to.

Minor

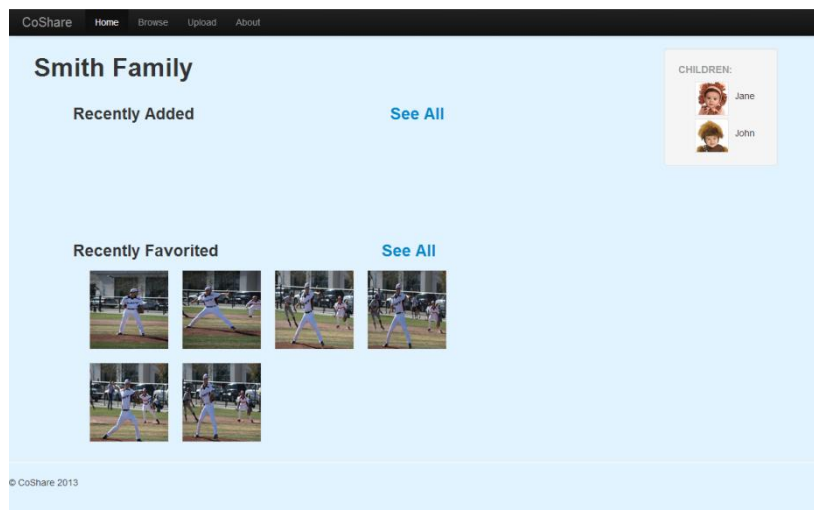


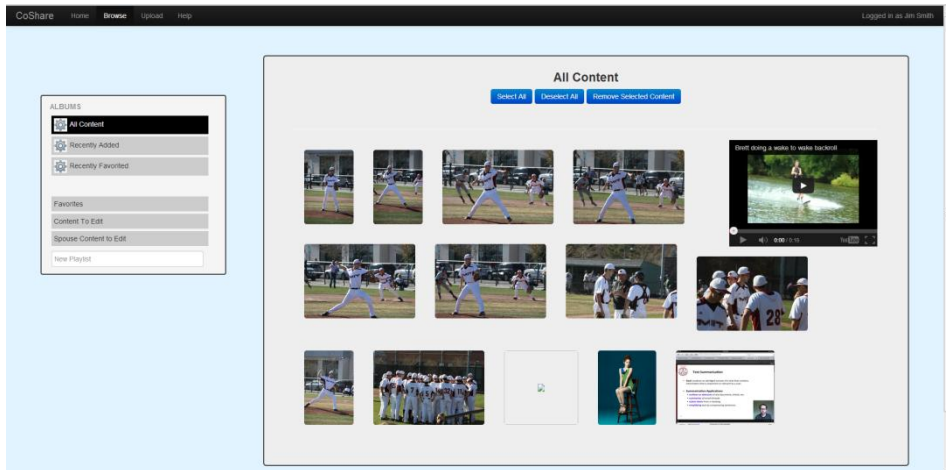
- 9 **Match the real world:** clicking on a picture highlights it, but clicking on a second picture doesn't move the highlight to the second picture, it only adds an additional highlight to the second picture. An extra click to a highlighted picture dehighlights it. Minor



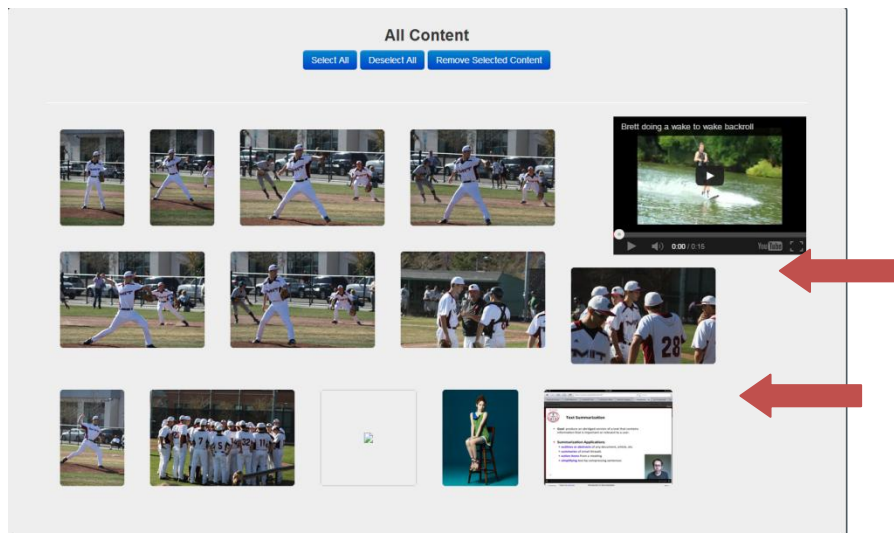
Usually, the user would expect to highlight one item at a time unless he/she is holding down Shift or Ctrl. However, you might have done this to increase efficiency in order to perform operations on a lot of images at once. Because most of the operations are not currently available on the site, I'm not completely sure if this is an inconsistency or a bonus to efficiency.

- 10 **Graphic design:** Grey on blue with solid black borders is not very aesthetically pleasing. Having a black header on a blue background does not provide as much contrast. Minor





- 11 **Graphic design:** when there is a video, its icon has a larger size, which makes images in subsequent rows not aligned Cosmetic



**Evaluated by Jing Fan**

Discussed this report with: Jeremy and Meeplap