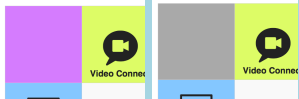
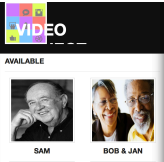
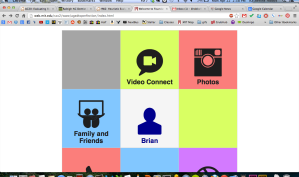
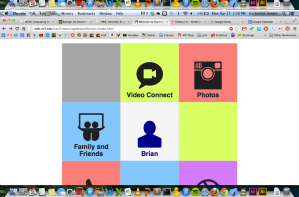
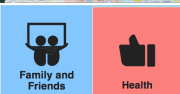



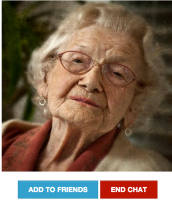
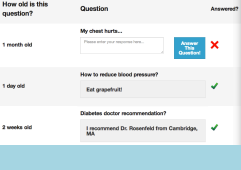
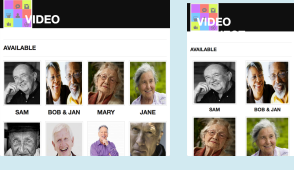
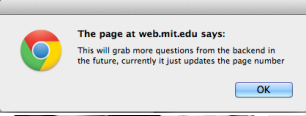
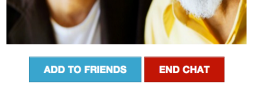
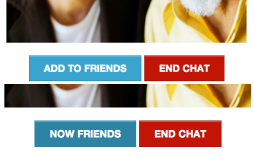
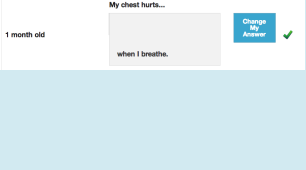
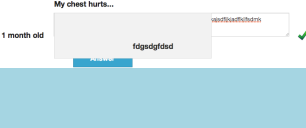
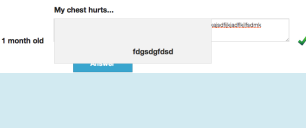


Homework 2: Heuristic Evaluation for AgedToPerfection
Project URL: <http://web.mit.edu/sxc2/www/agedtoperfection/index.html>
Collaboration: I did not discuss this assignment with anyone.

If you have trouble viewing the screenshots, zoom in on the image.

	Severity	Problem Description	Screenshot	Usability Heuristic(s)	Possible Solutions
1	Minor	There are button affordances where there aren't any buttons on the home page. The purple square turns gray (selected) because I moused over it and the cursor turned into a pointing hand as if I was hovering over a button.		Consistency & standards	Don't give button affordances to things that aren't buttons.
2	Minor	Different screen sizes prevent the user from seeing everything. Notice that the words "VIDEO CONNECT" are cut off and cover the home button.		Help & documentation Visibility of system status	Put the home button and page title in different table columns
3	Cosmetic	I can't see the entire screen in one view—I have to scroll down to see all the buttons.		Flexibility & efficiency Visibility	Make it automatically adjust to fit common screen sizes
4	Good	Very clean and simple design with lots of whitespace.		Aesthetic & minimalist design Graphic design	
5	Cosmetic	Most of the icons are intuitive and representative of the pages their buttons lead to. However, the health & friends and family icons are not consistent with their functions/button labels.		Consistency & standards	For the friends and family icon:  For the health icon: 
6	Good	Cursor affordances and button affordances when I mouse over buttons.		Feedback Visibility of system status	

7	Good	Grid layout on Video Connect page		Aesthetic & minimalist design	
8	Major	There's no way to sort names. If there are a lot of people online it will be difficult for me to find specific people.		Graphic Design	
8	Major	There's no way to sort names. If there are a lot of people online it will be difficult for me to find specific people.		Efficiency	Add sort filters
9	Major	There's no way to search for new people.		Shortcuts	
9	Major	There's no way to search for new people.		Efficiency	Add a search bar
9	Major	There's no way to search for new people.		Shortcuts	
10	Major	While video chatting with someone, I have the option to add them to friends, but I can't find a friends list anywhere.		Learnability	Add a Friends page to the home page. If that's what Family and Friends is, change the Family and Friends label to say "Friends"
10	Major	While video chatting with someone, I have the option to add them to friends, but I can't find a friends list anywhere.		Consistency (if Friends is the same thing as Family and Friends)	
11	Major	Clicking on a picture of someone on the Video Connect page takes you directly to a video chat. This is not obvious to the user.		Safety	Add a label that says "video chat" or a button with a video camera on it, so the user knows what they're getting into
11	Major	Clicking on a picture of someone on the Video Connect page takes you directly to a video chat. This is not obvious to the user.		User control & freedom	
12	Major	I can only add someone as a friend while I'm in a video chat with that person. It's impossible to add them as a friend without starting a chat with them.		User control & freedom	Add a button next to their picture on the Video Connect page that says "add friend"
13	Minor	It's not obvious that the small image of the home screen in the top left corner was a clickable button that would take me back to the homepage.		Learnability	Perhaps adding the label "home" or giving it more button affordances
13	Minor	It's not obvious that the small image of the home screen in the top left corner was a clickable button that would take me back to the homepage.		Help & documentation	
14	Minor	Clicking on a Not Available person reloads the page.		Error	It should take the user to a new page
15	Major	It's not possible to add a Not Available person to Friends.		User control & freedom	Include an "Add Friend" button on the solution suggestion for 14
16	Minor	Resizing the window disables the bottom 2/3 of the home button in the top left corner.		Error	Fix this?

17	Minor	I know the questions on the Health page are just example questions but their syntax/grammar is a bit confusing.			“What causes chest pain?” “What can I do to reduce my blood pressure?”
18	Major	Full CRUD is not implemented on the health page.		User control & freedom Reversible actions	Add support for full CRUD
19	Major	There’s no way to search or sort questions/answers on the Health page.		Efficiency Shortcuts	Add a search bar and sort filters
20	Good	When I resize the page, the grid of users on the Video Connect page rearranges itself appropriately.		Consistency & standards Flexibility	
21	Good	Error handling		Safety	
22	Good	Button affordances—you can tell that “ADD TO FRIENDS” and “END CHAT” are clickable buttons.			
23	Good	When I press “ADD TO FRIENDS” the button changes to say “NOW FRIENDS”		Visibility of system status Feedback	
24	Cosmetic	Extra white space appeared above my answer to a Health question.		Aesthetic design Consistency	Make all answered questions look the same
25	Major	The textbox for answered Health questions never disappears.		Visibility of system status Error	Remove the textbox after a user submits an answer
26	Major	The Change My Answer button gets covered when some answers are submitted.		Visibility	Put the answer and button in different table columns so they don’t overlap
27	Major	There’s no way to remove friends.		User control & freedom	Make the “Now Friends” a “Remove from Friends” button.