Justin Helbert
6.813 HW 2
Collaborators: None

SitterPlan Heuristic Evaluation

Babysitter Calendar View

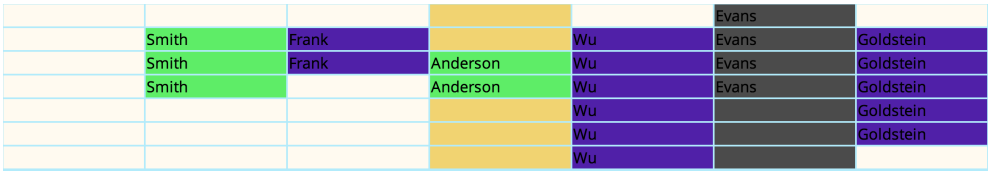


Figure 1

1. same colors shouldn't be used for different sitters (Fig.1)
Usability Heuristic: Consistency
Using green and purple backgrounds for multiple babysitters seems to falsely associate those with the same color.

2. Better color contrast (Fig. 1)
Usability Heuristic: Readability
Description: The black text on purple background is hard to read.

3. Difference on schedule between 'my jobs' and 'available jobs'? (Fig. 1)
Usability Heuristic: Track state
All of of the jobs in both the "My Jobs' list and the 'Available Jobs' lists are listed on this calendar with nothing distinguishing between the two groups.

Babysitter Main Screen

Family	Date	Time
Frank	Monday, 4/15/13	7:00pm - 9:00pm
Wu	Thursday, 4/18/13	6:00pm - 12:00am
Goldstein	Saturday, 4/20/13	7:00pm - 11:00pm

Figure 2

4. column header text should be more distinct from other text in table (Fig. 2)
Usability Heuristic: Readability
Larger text will make these headers stand out more.

65 Good table layout (Fig 2)
Usability Heuristic: Consistency
Columns line up to make it very quick to compare dates and times between families.

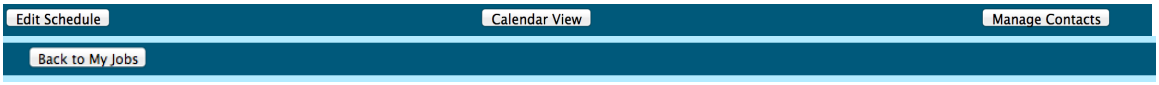


Figure 3

6. menu button sizes are too small (Fig. 3)
Usability Heuristic: Learnability
More visible menu options will better convey to the user where he should navigate.

7. Consistent Menu Needed (Fig. 3)
Usability Heuristic: Flexibility and Efficiency
Users should be able to do all menu bar actions from either screen. There is only a back button on the calendar view.

8. purpose of manage contacts button? (Fig. 3)
Usability Heuristic: Anticipation
This button title could better convey the purpose of the view it triggers.

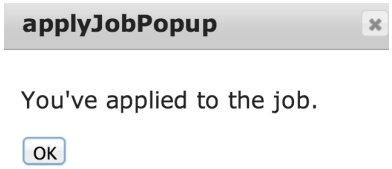
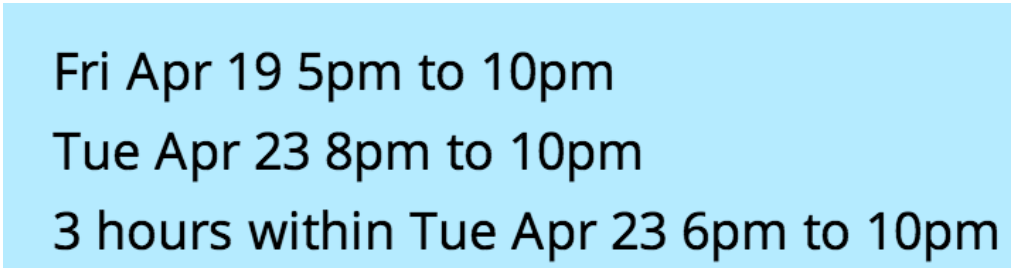


Figure 4

9. apply to job popup header title not clear (Fig. 4)
Usability Heuristic: Feedback
The title 'applyJobPopup' should be more descriptive, or removed.

Parent Main Screen



10. more standard layout for date/time jobs descriptions-
Usability heuristic: Readability
Dates and times should be aligned so the user can parse the data and compare it easier.

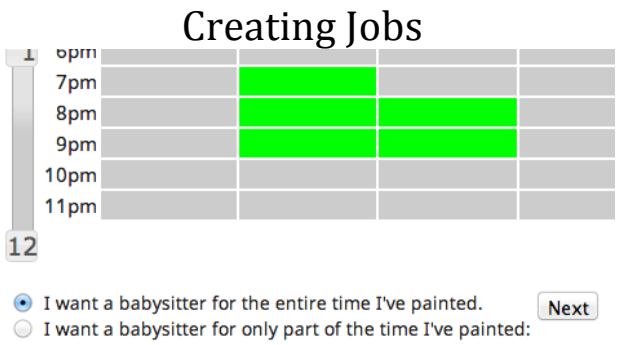


Figure 5

11. clear all/select all button for schedule? (Fig. 5)
Usability Heuristic: Efficiency
This would allow a user to clear its selections quicker.

12. Next button in create job should stand out more (Fig. 5)
Usability Heuristic: Learnability
Different color, larger font, or more space between it and other elements will make it more obvious to the user.

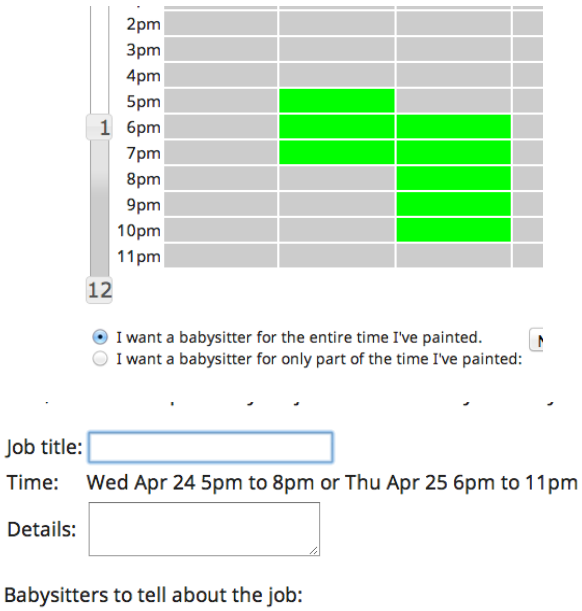


Figure 6

13. Time field description not consistent with choice
Usability Heuristic: Feedback
In the example, times over multiple days were selected, with the 'for entire time' option selected. Yet the time field uses an 'or'.

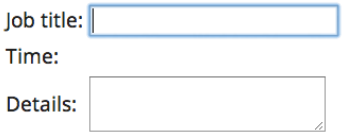


Figure 7

14. Creation of job shouldn't be allowed with no times selected (Fig. 7)
Usability Heuristic: Error Prevention: Safety
This is not a valid job (where there is no time selected), so the user should not be able to progress to this screen.

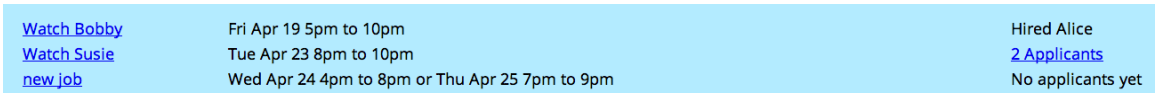


Figure 8

15. More differentiation between hired and pending jobs (Fig. 8)
Usability Heuristic: Track State
It should be more clearly indicated the difference between hired jobs and pending jobs (either with or without applicants). Different row background colors, or different tables, possibly.s