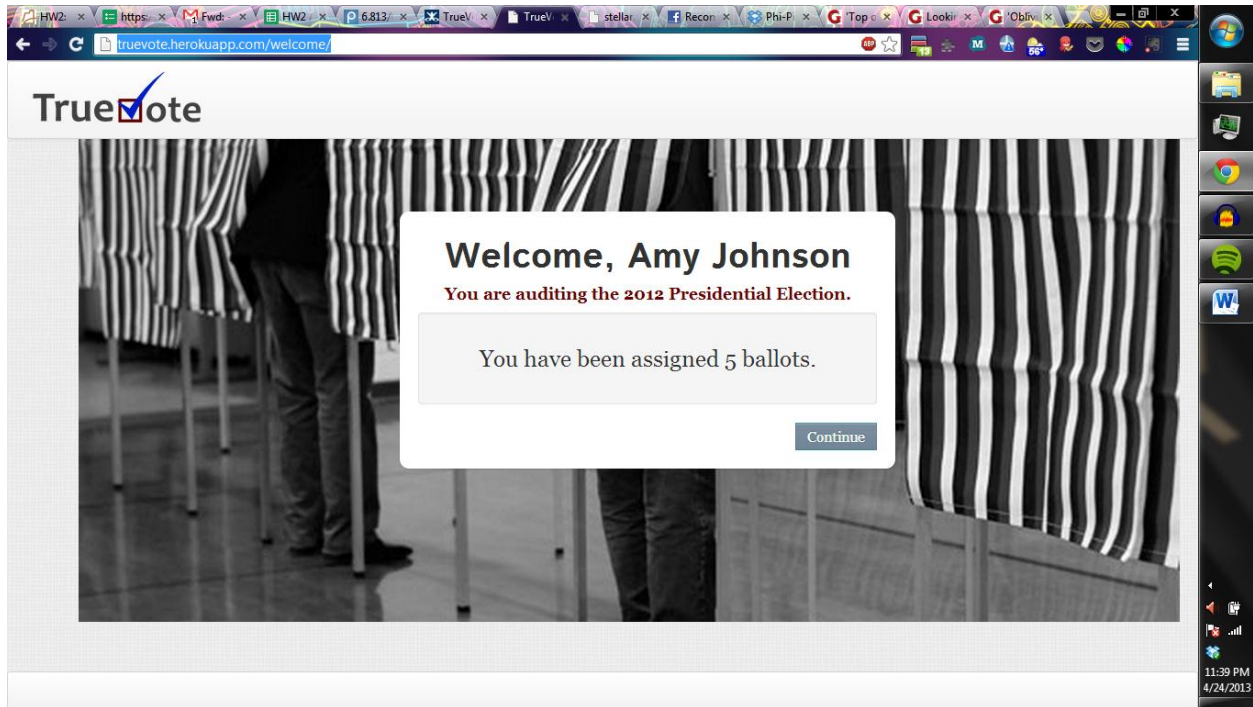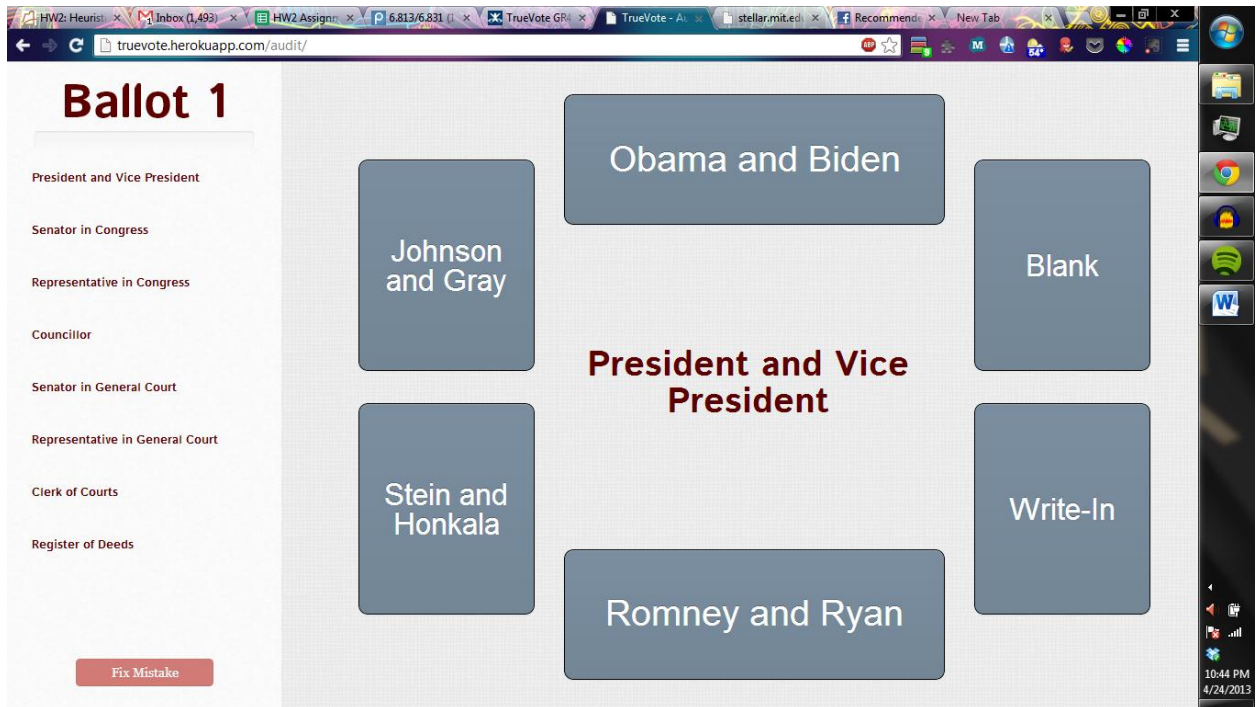**Evan Moore**

Hw2 – TrueVote Evaluation
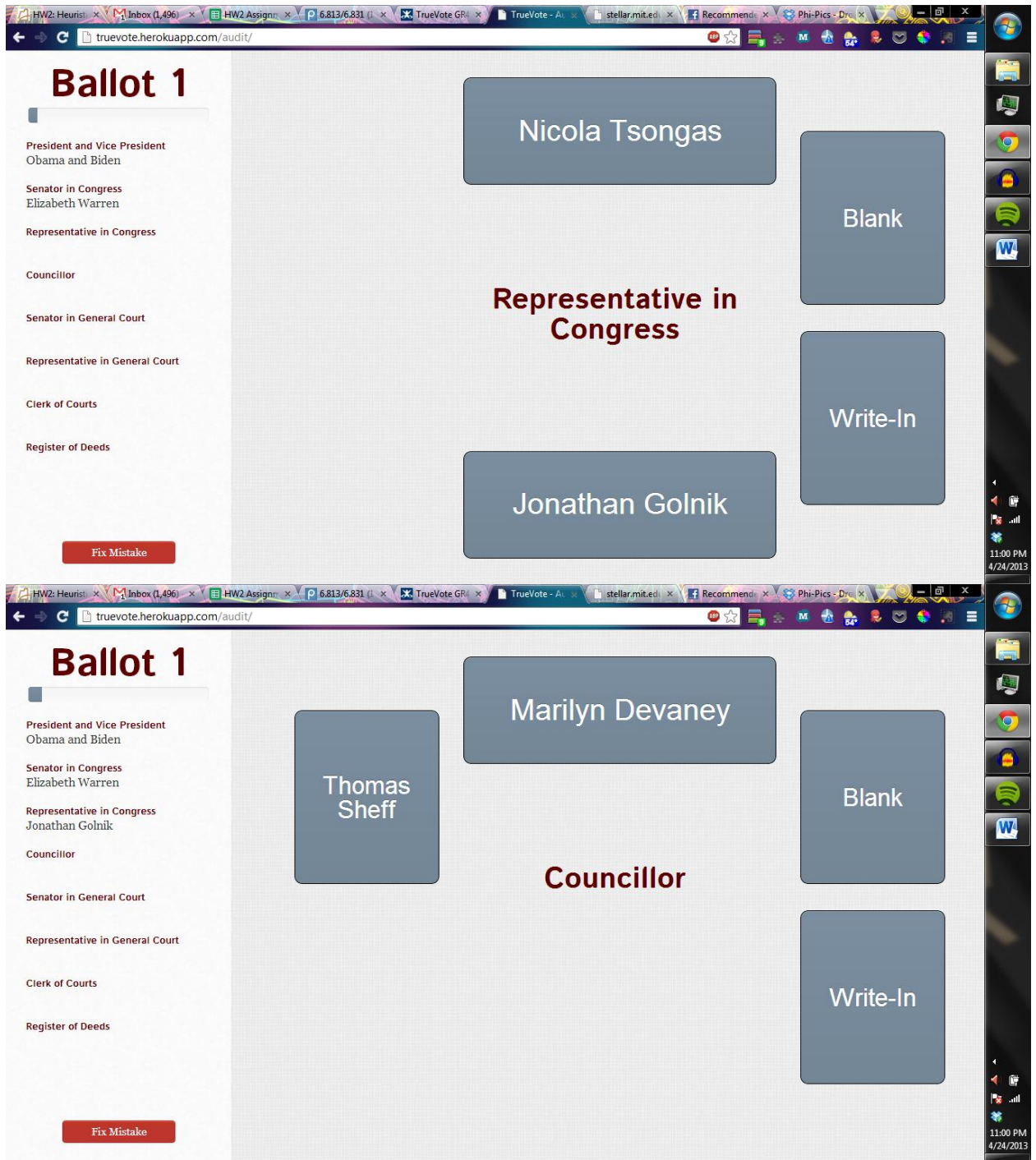
Welcome Page

1. **Good** – Says name of logged in user ("Amy Johnson") for good feedback of successful login.
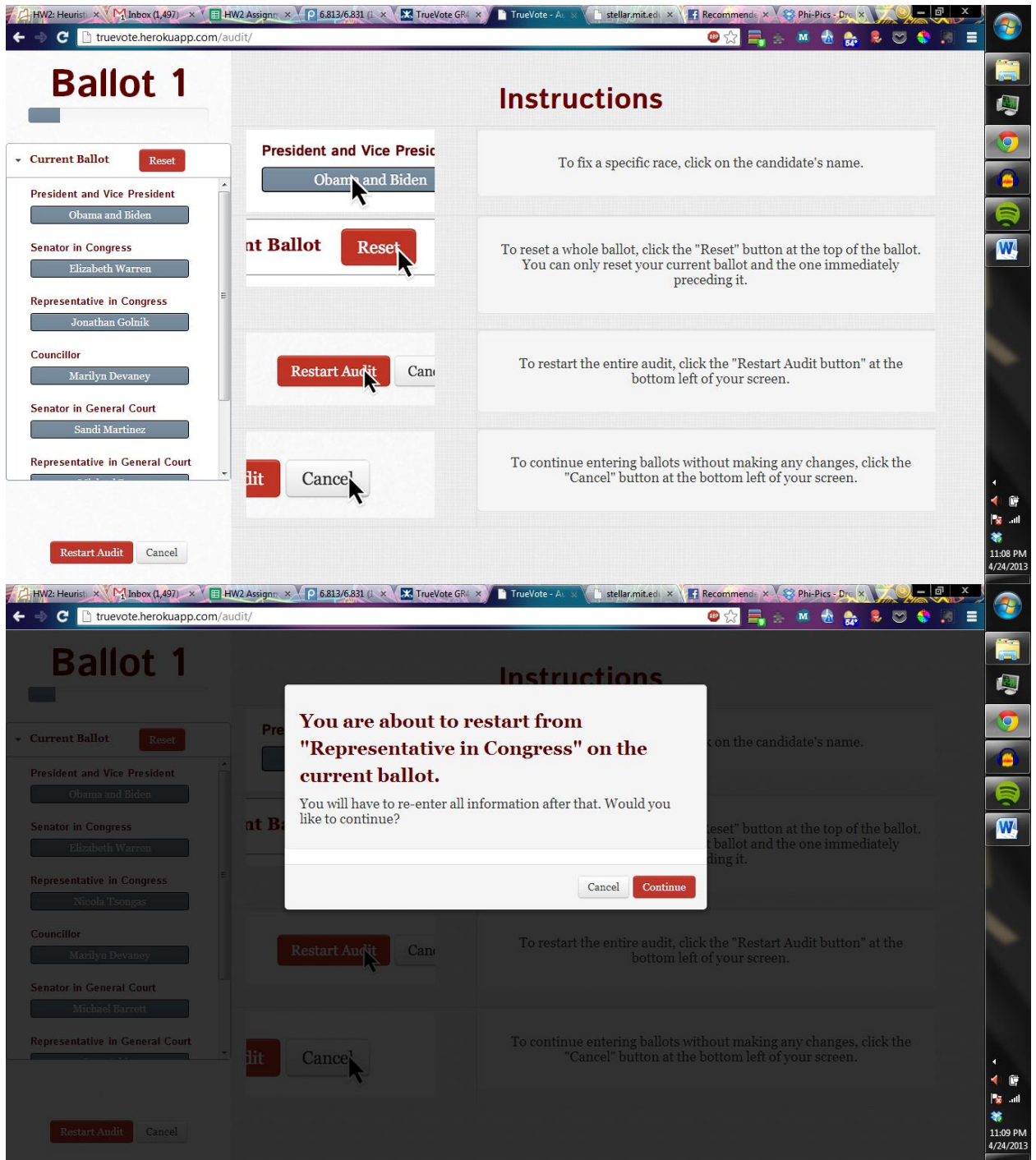
   ## First Ballot Page

2. **Norman's Feedback Principle (Severe)** – No indicator on first page to count ballots that I am logged in or who is logged in.
3. **Efficiency/Learnability (Severe)** – I don't see a quick way to log out. Or any way to log out.
4. **Good** – Says what ballot user is on (good feedback)
5. **Learnability (Severe)** –umm I'm not entirely sure what I am supposed to do on this page. Maybe a help dialog for first users? I'm assuming I'm supposed to pick one.
6. **Efficiency/Learnability (minor)** – Hierarchy for buttons and text is unorthodox. For example, the title of the ballot is in the middle and not the top. Since I start scanning at the top, I thought Obama and Biden were the focus of the page.
7. **Good** – The Fix Mistake button is highlighted nicely, easy to see in case I make a mistake.
8. **Good** –Good use of size for buttons that are more likely to be pressed (it appears that more likely choices are bigger). Helps efficiency. In general, buttons are big, which is nice.
9. **Feedback (minor)** – Didn't even realize there was a bar underneath the 'Ballot 1' heading. Blends in a bit with the background.
10. **Feedback/Learnability(minor)** –affordance for buttons could be stronger (slight rollover action?)
11. **Recommendation** –what if there was some visual indicator of political party? Might improve efficiency. Just a thought.
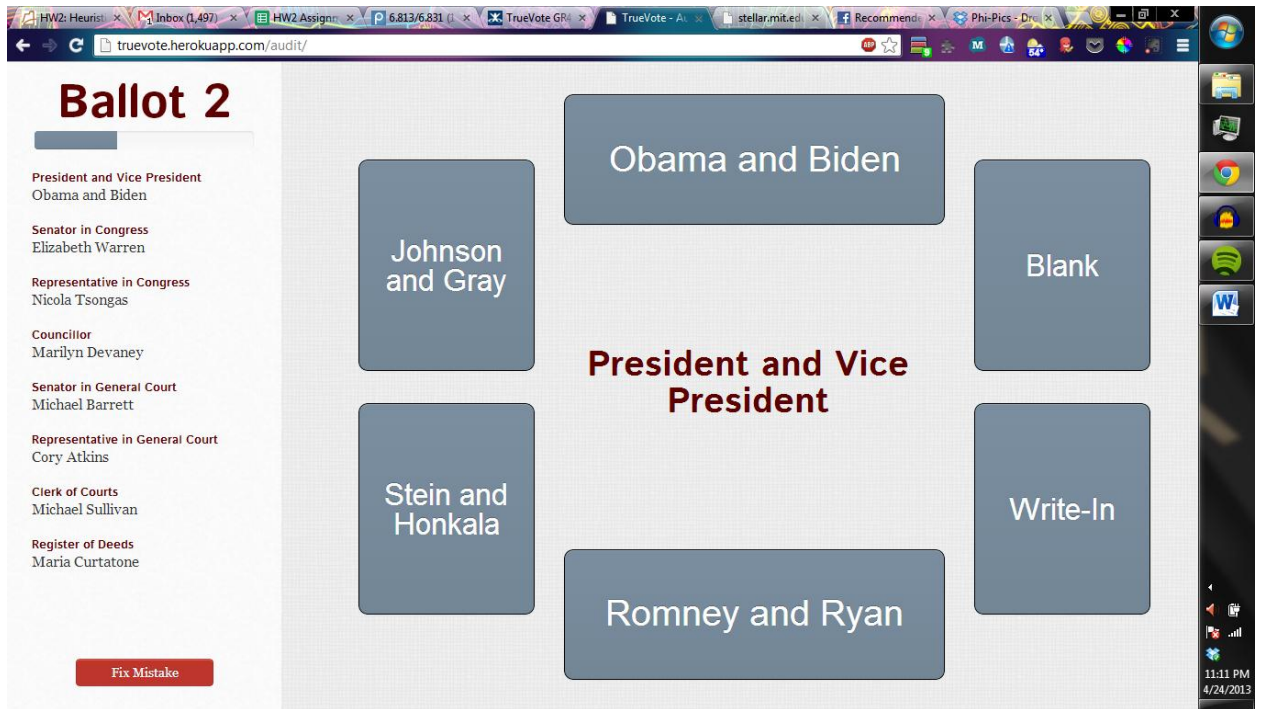
Later Ballot Pages

12. **Good** –Blank and Write-In buttons are always to the right. Helps consistency.
13. **Consistency (minor)** –Any reason why on one position where there are two candidates, they have the top and bottom button, and on another position there is a top button and a left button? (see two pictures above.
14. **Good** –Feedback to tell you what choice you made earlier. Helps a user quickly double check by scanning sidebar.
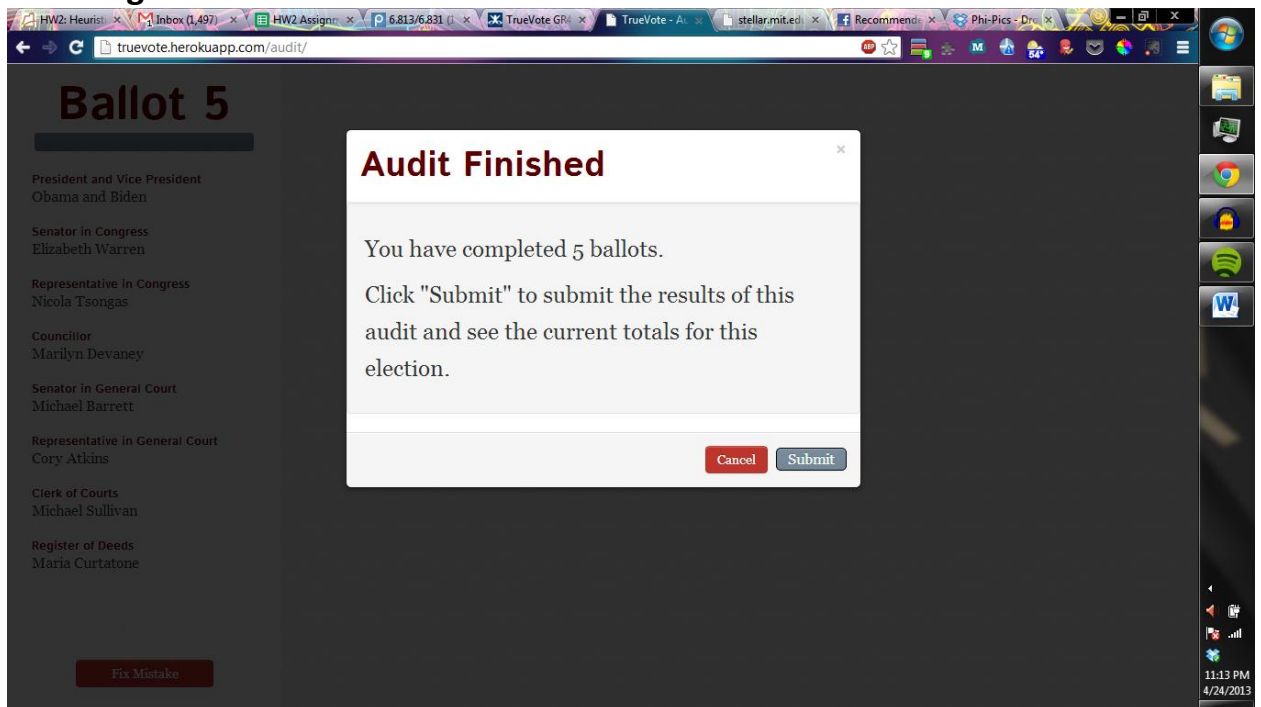
Fix Mistakes Functionality

15. **Good** –Instructions help learnability.
16. **Good** – Dialog Box for restarting helps safety.
17. **Efficiency (minor)** –My eyes jump to all of the red on the page (the screenshots) thinking they are important…not sure how to fix that.

Starting a new ballot

18. **Feedback (Severe)** -It appears that I am actually on Ballot 3 in the screenshot above, but it still says Ballot 2?

Finishing an Audit

19. **Safety/Learnability (Severe)** –When I click cancel, it takes me to log in page? Doesn't seem like any way to go back and see what you put.

Results

20. **Good** – Rollover gives exact count
21. **Affordances (minor)** –No way of realizing that graphs can be rolled over. Might want to put accurate counts somewhere else on the page, just in case?
22. **Learnability** –"2012 Presidential Election Results" is a little misleading, since they are projected? They also are the same no matter what position you are on.
23. **Recommendation** – Different colors for each bar graph?