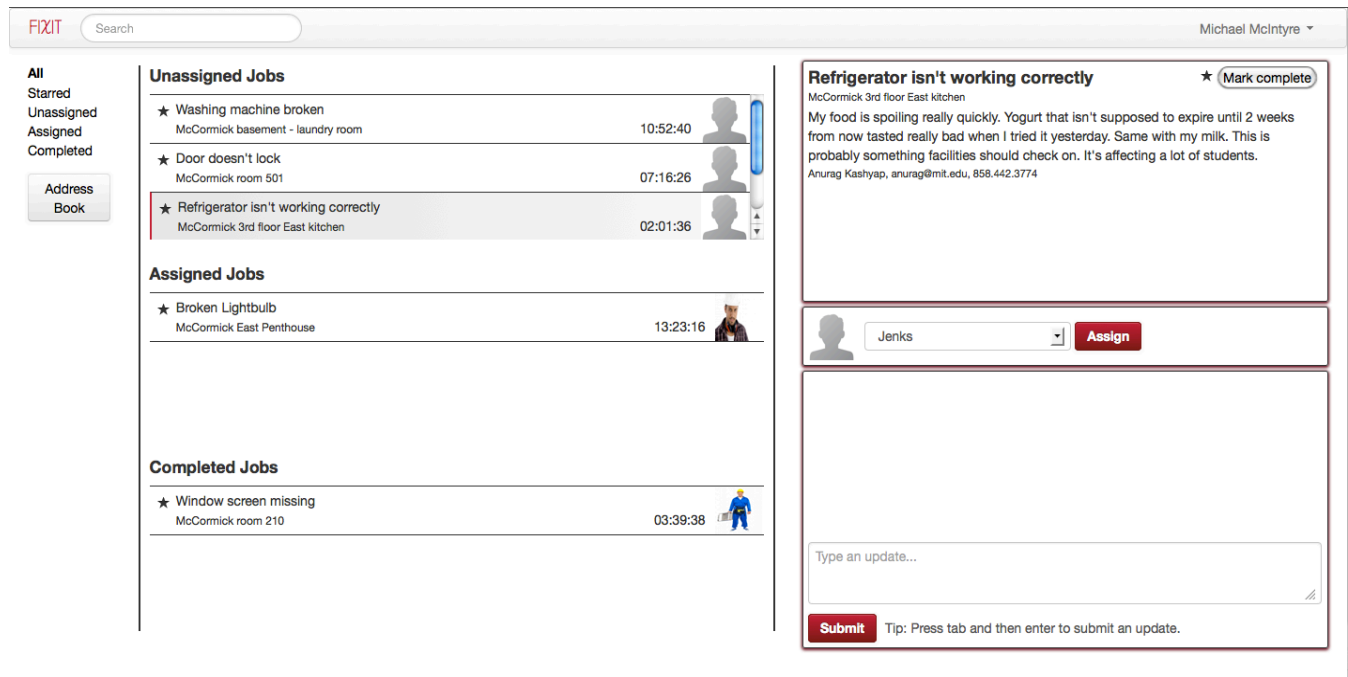Tyler Singer-Clark
(no collaborators on this report)

Heuristic Evaluation of No. 1 (W)Rapper

Below is a picture of the interface once a one of the jobs from the lists in the left panel is clicked (the only difference before this selection is the right panel is empty except for the message "No Job Selected!").
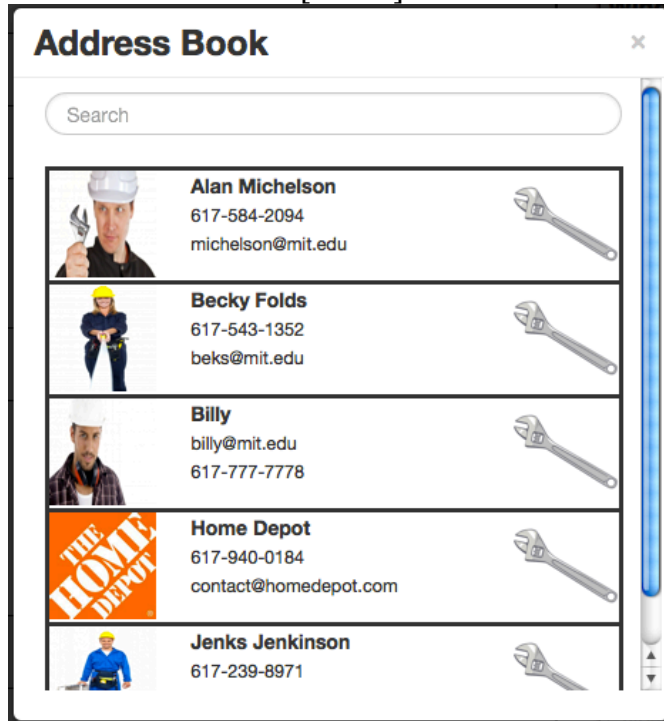

Usability Comments (positive and negative):

1. The tip explaining the Tab+Enter shortcut seems unnecessary because this shortcut is not unique to this app. The task of adding an update is simple enough (thanks to your design) that no tip is necessary. [minor]
2. Clicking "Mark In/Complete" and then the adjacent star icon uncovers a slight bug, or feedback issue. The corresponding star in the left panel does not immediately update. It waits until some later click, at which point it does correctly update. (I assume this is not the intended behavior.) [minor]
3. The "Assign" Button in the right panel seems like an unnecessary click, making it an efficiency issue. It does double duty as an indicator of the adjacent selector's purpose as well as a submit button, but perhaps you could indicate the selector's purpose a different way and eliminate the button, instead having the assignment happen when clicking the name in the selector. [minor]

4. The position of the star is different between the left and right panels (in the left panel it is adjacent to the left of the job name, in the right panel it is to the right and far away from the job name). This is an internal inconsistency. I recognize that this is how Gmail does it (and they are good at user interface design) so it is externally consistent, but the tradeoff does not seem worth it. [cosmetic]
5. In the right panel, the job location and the contact info are visually similar to the job description, which is a contrast issue. They share color, font, style, proximity, and are only slightly different in size. Perhaps altering one of these mentioned features of the location/contact info would highlight the contrast. [minor]
6. The color scheme is pleasing, but the blue scrollbars don't match in my opinion. This issue is related to color as well as consistency. [cosmetic]
7. One noticeable learnability issue has to do with the job times in the left panel. It is not clear (to me at least) what exactly they represent. I would guess the time the job was created, but I cannot confirm that. It could be time completed, length of time the job has been on the site, etc. [minor]
8. These job times include seconds, which seems negligible, and thus a waste of space. Though perhaps you want the seconds for a reason I'm missing. [minor]
9. It seems like date might be more relevant than seconds, yet date is missing (unless this time is a length of time, in which case date makes no sense). [minor]
10. I wonder if this is because I use military time on my machine, but the left panel uses military time, while the updates in the right panel do not, which is a consistency issue. [minor]
11. Some things I have mixed feelings about are the blank portraits for the unassigned jobs. Since those jobs are already in the unassigned jobs section, these pictures seem redundant, but they do nicely highlight the difference between the sections, so this comment is both critical as well as complimentary. [minor/good]
12. The toolbar at the top is nice-looking, simple, and externally consistent, though I do not like the rounded corners because it takes away the effect of the toolbar "hanging" from the top of the page, and instead suggests it just happens to be sitting there. [good/cosmetic]

13. A learnability issue I noticed is, in the "Address Book", I have no idea what the wrenches are for. [minor]

14. Also in the "Address Book", the text and images look awkward (not centered vertically?). There is an asymmetric amount of whitespace above and below. [cosmetic]
15. There is an overall professional look and feel, consistent, aesthetically pleasing color-scheme, and an intuitive layout. Well done. [good]