

IS&T Change Communications Report November 14, 2012

| Service Offering | Tier | Change | Date | Outage | Time | Status |
|---|------|--|------------------|--------|-----------|--------|
| Unity | PROD | Upgrade for browser compatibility completed | 11/10/12 | | | |
| Exchange | PROD | Updates to TSM client for Exchange servers completed | 11/10/12 | | | |
| Exchange | PROD | Messageware bugfix for OWA deployed | 11/10/12 | | | |
| Exchange | PROD | McAfee for GroupShield patch deployed (as a followup to the SP2 upgrades) | 11/10/12 | | | |
| Cyrus/IMAP | PROD | Migration of balance of Lincoln Lab accounts (traditional, not split) to Exchange | 11/12-11/15/12 | N | | SCHED |
| Accounts | PROD | Initial email notifications for January deactivations | 11/14/12 | N | | SCHED |
| Cognos | PROD | Upgrade from 10.1 to 10.2 | 11/17/12 | Y | 3pm-12am | LOW |
| Bomgar | PROD | Deploy updates to enable compatibility with GateKeeper on Mac OS X 10.8 | 11/19/12 | N | | SCHED |
| Mobile Web | PROD | Data refresh | 11/19/12 | N | | SCHED |
| Cyrus/IMAP | PROD | Migrate MIT forwarded accounts to Exchange (change also to Moira record) Announcement: http://kb.mit.edu/confluence/x/CADnC FAQ: http://kb.mit.edu/confluence/x/PgDOC Migration checklist: http://kb.mit.edu/confluence/x/AYC8B Communication to impacted customers to be sent 11/14/12 | 11/23-11/25/12 | N | | SCHED |
| Cyrus/IMAP | PROD | Plasma Science migration to Exchange | 11/26-12/17/2012 | N | | SCHED |
| ESS Benefits | PROD | Open Enrollment: final window for benefits changes | 11/26-11/29/12 | N | | SCHED |
| Distributed Software | PROD | Identity Finder 6.2 (includes supports for Mac OS X 10.8.2) available for download | 11/27/12 | N | | SCHED |
| Who's Teaching What (WTW) | PROD | Subject Evaluation Report | 11/29/12 | N | | SCHED |
| Independent Activities Period (IAP) | PROD | Patch release | November | N | | TBD |
| Reporting and Forecasting Tool (RA) | PROD | Frontend changes | November | N | | TBD |
| Student Accounts | PROD | Sponsored Billing release | November | N | | TBD |
| Distributed Software | PROD | Virus Scan 8.8 patch 2 available for download (unified installer) | November | N | | TBD |
| Distributed Software | PROD | Updated Tivoli Storage Manager (TSM) installers for Mac available for download | November | N | | TBD |
| SAP Foundation | PROD | Annual Year End Support Pack upgrade | 12/1-12/2/12 | Y | 12am-12pm | HIGH |
| Distributed Software | PROD | Network Identity Manager (NIM) desupport: part of the migration to Kerberos for Windows (KFW) | December | N | | TBD |
| Distributed Software | PROD | Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates) | Fall 2012 | N | | TBD |
| Distributed Software | PROD | Microsoft release of Office 2013 (release project to start) | Fall/Winter | N | | TBD |
| Distributed Software | PROD | Office 2008 for Mac retirement/desupport | 1/2/13 | N | | SCHED |
| Distributed Software | PROD | Office 2007 for Win retirement/desupport | 1/2/13 | N | | SCHED |
| Accounts | PROD | Final email notifications for January deactivations | 1/9/13 | N | | SCHED |
| Online Registration | PROD | Release | 1/14/13 | N | | SCHED |
| Accounts | PROD | Account deactivations | 1/23/13 | N | | SCHED |
| Reporting and Forecasting Tool (RA) | PROD | Release of new user interface to Exchange | End January 2013 | N | | TBD |
| Managed Server Hosting | PROD | DMX storage arrays replacement in OC11 and E40 (affects SAP and DW completed). | 3/31/13 | N | | SCHED |
| SAP Foundation | PROD | Governance, Risk and Compliance (GRC) implementation. This tool will automate the rules being established by the Segregation of Duties (SOD) effort currently underway. Audit access by means of Firefighter implementation will be the first to go live in IS&T | End March 2013 | N | | TBD |
| SAP Foundation | PROD | Segregation of Duties (SOD) effort complete. This work will establish rules regarding access and authorizations in the SAP environment | End June 2013 | N | | TBD |
| Cyrus/IMAP | PROD | Retirement | 12/1/13 | N | | SCHED |
| SAP Environmental Health and Safety (EHS) | PROD | Moving applications to dedicated VMs | | Y | ? | TBD |
| Drupal Cloud | PROD | Public release | | N | | TBD |
| Quality Center | PROD | Upgrade (pending completion of Year End Support Packs) | | N | | TBD |
| Open Wireless | PROD | Retirement | | N | | TBD |
| Managed Data Services (MDS) | PROD | Space Management release (changes to add/remove people function) | | N | | TBD |
| MITSIS | PROD | Upgrade database to Oracle 11g and smoke test applications | | Y | ? | TBD |
| Distributed Software | PROD | Firefox 3.6x retirement/desupport (dependent on Unity upgrade) | | N | | TBD |
| Distributed Software | PROD | Kerberos For Android | | N | | TBD |
| Citrix | PROD | Migration of applications from citrix.mit.edu to citrixapps.mit.edu | | N | | TBD |
| Citrix | PROD | Retiring citrix.mit.edu (including Citrix Graduate Admissions application) | | N | | TBD |
| PowerFails | PROD | Windows updates | | N | | TBD |
| Cognos | TEST | Upgrade from 10.1 to 10.2 | 11/17/12 | Y | 3pm-12am | LOW |
| SAP Foundation | TEST | Upgrades to the Portal, ERP, and ADS in preparation for Year End Support Packs | November | Y | ? | TBD |
| Pharos Printing | TEST | Ezeep software (mobile Pharos printing) | 12/31/12 | N | | SCHED |
| Cognos | TEST | Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption) | | N | | TBD |
| Name Connector | TEST | IS&T testing of VoIP based version of the service | | N | | TBD |
| Tivoli Storage Manager (TSM) | TEST | TSM/VE (virtual environment) | | N | | TBD |
| Distributed Software | TEST | New download server | | N | | TBD |
| MIT SECURE | DEV | Exploring auto configuration tools for computers | | N | | TBD |

Status Key:

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|-------|---|
| SCHED | Scheduled routine maintenance |
| EMER | Emergency change - problem if not addressed |
| LOW | Outage or problem with low user impact |
| HIGH | Outage or problem with high user impact |
| TBD | Exact change date or time to be determined |