

IS&T Change Communications Report October 31, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Request Tracker (RT)	PROD	Security patch deployed	10/24/12			
SAP Financial Accounting	PROD	Addition of company codes for MITx/edX	10/26/12			
SAP Financial Accounting	PROD	iLab implementation (JV feeds for equipment rentals)	10/26/12			
Undergraduate Admissions (UA)	PROD	Workflow Assignment and Revision Project (WARP) deployment	10/26/12			
Employee Self Service (ESS) Benefits	PROD	Open Enrollment: first window for benefits changes	10/29-11/9/12	N		SCHED
Independent Activities Period (IAP)	PROD	Patch release	10/31/12	N		SCHED
Learning Modules	PROD	Gradebook module patch	11/1/12	Y	7-8am	SCHED
Distributed Software	PROD	Kerberos For Windows (KFW) available for download	11/1/12	N		SCHED
SAP Foundation	PROD	Transport freeze begins in preparation for Year End Support Packs	11/1/12	N		SCHED
SAP Foundation	PROD	New requirement: utility program for Segregation of Duties (SOD) reporting	11/1/12	N		SCHED
SAP Foundation	PROD	New requirement: authorization creation and update program	11/1/12	N		SCHED
SAP Foundation	PROD	New requirement: application of prerequisites for Year End Support Packs	11/1/12	N		SCHED
SAP Foundation	PROD	Missed in testing: external ID fixes	11/1/12	N		SCHED
SAP Financial Accounting	PROD	New requirement: Dun&Bradstreet fields added to vendor data warehouse extract	11/1/12	N		SCHED
SAP Accounts Payable	PROD	New requirement: Segregation of Duties (SOD) risk report for vendor payments	11/1/12	N		SCHED
SAP Accounts Receivable	PROD	New requirement: Segregation of Duties (SOD) risk report for customer payments	11/1/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: addition of simulation run capabilities for new SOD roles	11/1/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: change to tax reporter authorizations	11/1/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: change off cycle role for printing of checks for hourly personnel	11/1/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: purchase order creation from work orders	11/1/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: addition of sensitivity flag to courses in data warehouse extract	11/1/12	N		SCHED
SAP Payroll	PROD	New requirement: addition of automated release and posting of off cycle direct deposits	11/1/12	N		SCHED
SAP Travel	PROD	Routine maintenance: new roles for travel and credit card merger	11/1/12	N		SCHED
Managed Server Hosting	PROD	DMX storage arrays replacement in OC11 and E40 (affects SAP and DW). Each service will be scheduled individually (communication pending)	11/1/12- 3/31/13	N		SCHED
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	11/3/12	Y	7-11am	SCHED
MIT Kerberos Account	PROD	Disabling Kerberos principles for inactive accounts	11/8/12	N		SCHED
IS&T Website	PROD	Drupal updates and content freeze	11/8/12	Y	?	SCHED
Cyrus/IMAP	PROD	Migration of balance of Lincoln Lab accounts to Exchange	11/9-11/12/12	N		SCHED
Accounts	PROD	Initial email notifications for January deactivations	11/14/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/26-11/29/12	N		SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	11/29/12	N		SCHED
Undergraduate Admissions (UA)	PROD	Move to weekly release schedule every Thursday). This will impact all admissions offerings including: Workflow Assignment and Revision (WARP), MyMIT, Stargate, Stargate Web and Educational Counselor (EC) Tracker	November			TBD
Distributed Software	PROD	Stretchbreak Pro for Mac (gatekeeper signed)	November	N		TBD
Reporting and Forecasting Tool (RAFT)	PROD	Frontend changes	November	N		TBD
Distributed Software	PROD	Identity Finder 6.2 supports Mac (10.8.2)	November			TBD
Student Accounts	PROD	Sponsored Billing release	November	N		TBD
Distributed Software	PROD	Virus Scan 8.8 patch 2 available for download (unified installer)	November	N		TBD
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Mac available for download	November	N		TBD
Distributed Software	PROD	Identity Finder 6.2 release (Mac and Windows). IDF 6.1 will not be released due to bugs in the Mac environment	November	N		TBD
SAP Foundation	PROD	Annual Year End Support Pack upgrade	12/1-12/2/12	Y	12am-12pm	SCHED
Reporting and Forecasting Tool (RAFT)	PROD	New functionality	December	N		TBD
Distributed Software	PROD	Network Identity Manager (NIM) desupport - migration to Kerberos for Windows (KFW) - ongoing	December	N		TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Accounts	PROD	Final email notifications for January deactivations	1/9/13	N		SCHED
Accounts	PROD	Account deactivations	1/23/13	N		SCHED

SAP Foundation	PROD	Governance, Risk and Compliance (GRC) implementation. This tool will automate the rules being established by the Segregation of Duties (SOD) effort currently underway. Audit access by means of Firefighter implementation will be the first to go live in IS&T	March	N		TBD
SAP Foundation	PROD	Segregation of Duties (SOD) effort complete. This work will establish rules regarding access and authorizations in the SAP environment	June	N		TBD
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Windows available for download		N		TBD
SAP Environmental Health and Safety (EHS)	PROD	Moving applications to dedicated VMs		Y	?	TBD
Drupal Cloud	PROD	Public release		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MIT SIS	PROD	Upgrade database to Oracle 11g and smoke test applications		Y	?	TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
<a href="#">Citrix</a>	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
<a href="#">Citrix</a>	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFails	PROD	Windows updates		N		TBD
<a href="#">Kerberos</a>	TEST	New Kerberos server for testing (kerberos-too.mit.edu) based on MIT Kerberos 5 release 1.9	11/1/12	N		SCHED
SAP Foundation	TEST	Upgrades to the Portal, ERP, and ADS in preparation for Year End Support Packs	November	Y	?	TBD
Pharos Printing	TEST	Ezeep software (mobile Pharos printing)	12/31/12	N		SCHED
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
Learning Modules	DEV	Gradebook url moving to Learning Modules development url	11/2/12	N		SCHED
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD

**Status Key:**

SCHED Scheduled routine maintenance  
EMER Emergency change - problem if not addressed  
LOW Outage or problem with low user impact  
HIGH Outage or problem with high user impact  
TBD Exact change date or time to be determined