IS&T Change Communications Report October 3, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Exchange	PROD	Client Access Server (CAS) upgrade (Service Pack 2) completed	9/30/12			
Reporting and Forecasting Tool (RAFT)	PROD	Front end enhancements: new balance features	10/3/12	N		SCHED
Independent Activities Period (IAP)	PROD	Community role out	10/3/12	N		SCHED
SAP Payroll	PROD	Missed in testing: credit union file for deceased pensions	10/4/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: remove I-9 expiration date validation from APR	10/4/12	N		SCHED
SAP Notifications	PROD	Incomplete specifications: fix to Nuclear Reactor Lab email	10/4/12	N		SCHED
Mobile Web	PROD	Backend changes in preparation for Mobile application updates	10/4/12	N		SCHED
Distributed Software	PROD	Mac OS X 10.8.2 available for download	10/5/12	N		SCHED
IS&T Website	PROD	Core drupal module updates (Authoring Environment content freeze 10/10-10/11/12)	10/11/12	Υ	5-7 pm	SCHED
VPN	PROD	Legacy application (native client) retirement (pending IPTV vendor migration)	10/12/12	N		SCHED
IMAP	PROD	Lincoln Laboratory migration to Exchange (pending release of Mac OS X 10.8.2)	10/13-10/15/12	N		SCHED
Undergraduate Admissions	PROD	Workflow Assignment & Revision (WARP) deployment	10/16/12	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	10/17/12	N		SCHED
SAP Financial Accounting	PROD	Addition of company codes for edX	10/18/12	N		SCHED
MITnet	PROD	Firmware upgrade (to address issues with Windows 8 devices)	10/19-10/20/12	Υ	1-2am	SCHED
SAP Environmental Health and Safety	PROD	Moving applications to dedicated vm	Week of 10/20/12	Y	?	TBD
SAP Foundation	PROD	Database and OS upgrades to RHEL 6 (in preparation for support packs)	10/20-10/21/12	Υ	7-9am	SCHED
SAP Payroll	PROD	1099 printing (merging main campus, Lincoln Lab and Whitehead)	10/25/12	N		SCHED
Learning Modules	PROD	Gradebook module patch	Week of 10/29/12	Y	?	TBD
ESS Benefits	PROD	Open Enrollment: first window for benefits changes	10/29-11/9/12	N		SCHED
Mobile Applications	PROD	Android (2.3.3) iPhone (3.3.4) updates (removes Stellar from the application and links users to Stellar mobile site)	October	N		TBD
Exchange	PROD	PO servers upgrade (Service Pack 2)	October	N		TBD
SAP Financial Accounting	PROD	iLab implementation (JV feeds for equipment rentals)	October	N		SCHED
Distributed Software	PROD	Kerberos For Windows (KFW) release	October	N		TBD
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Mac and Windows available for download	October	N		TBD
SAP Foundation	PROD	Development freeze begins in preparation for Year End Support Packs	11/1/12	N		SCHED
Managed Server Hosting	PROD	DMX storage arrays replacement in OC11 and E40 (affects SAP and DW). Each service will be scheduled individually (communication pending)	11/1/12- 3/31/13	N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Back-end changes	11/2/12	N		SCHED
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	11/3/12	Y	7-11am	SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	11/8/12	N		SCHED
MIT Kerberos Account	PROD	Disabling Kerberos principles for inactive accounts	11/8/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/26-11/29/12	N		SCHED
Distributed Software	PROD	Identity Finder 6.2 release (Mac and Windows). IDF 6.1 will not be released due to bugs in the Mac environment	November	N		TBD
Reporting and Forecasting Tool (RAFT)	PROD	New functionality	December	N		TBD
SAP Foundation	PROD	Annual Year End Support Pack upgrade	December	Y	?	TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Drupal Cloud	PROD	Public release		N		TBD
Exchange	PROD	Retention of deleted messages (Microsoft policy change)		N		TBD
Distributed Software	PROD	Mac OS X 10.8 available for download (Apple Mail bug)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MITSIS	PROD	Upgrade database to Oracle 11g and smoke test applications		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFaids	PROD	Windows updates		N		TBD

Virtual Colocation	TEST	Soft launch of virtual colocation pilot. Users who are interested in	10/15/12	N		SCHED
		learning more can contact ist-virtual-colo@mit.edu for additional information				
Kerberos	TEST	O&I has set up a new Kerberos server for testing (kerberos-too.mit.edu) based on MIT Kerberos 5 release 1.9. A final date for cutting over to the new environment is TBD. Existing Kerberos keys will not be migrated from DES (Data Encryption Standard) to AES (Advanced Encryption Standard) as part of the initial cutover; that work will be performed at a later date once the new software is in service	11/1/12	N		SCHED
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
SAP Foundation	STAGE	Upgrades to the Portal, ERP, and ADS in preparation for Year End Support Packs	Week of 10/15/12	Y	?	TBD
Distributed Software	TEST	New download server		N		TBD
SAPweb	DEV	Database security patch (Oracle) for IDD servers (EHSweb, Events and Parking)	10/4/12	Y	3-5 pm	SCHED
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Fall	N		TBD

Status Key: SCHED Scheduled routine maintenance

EMER Emergency change - problem if not addressed Outage or problem with low user impact
Outage or problem with high user impact
Exact change date or time to be determined LOW HIGH TBD