IS&T Change Communications Report September 26, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
ESS Benefits	PROD	Incomplete specifications: updates to Help pages for Spouse and Dependent Life Insurance	9/27/12	N		SCHED
Environment Health and Safety (EHS) Web	PROD	Missed in testing:time out for archived reports	9/27/12	N		SCHED
SAP Financial Accounting	PROD	Missed in testing: program to mass update mail codes master data	9/27/12	N		SCHED
SAP Financial Accounting	PROD	Missed in testing: fixes to Cashier's Office print function	9/27/12	N		SCHED
IS&T Website	PROD	Drupal updates (authoring environment)	9/27/12	Y	5-7 pm	SCHED
Managed Desktop Service	PROD	Upgrade to Netboot servers (Mac OS X 10.7.4 to 10.7.5 and DeployStudio 131b to 133). This will effect DUE, DITR and IS&T Training only.	9/27/12	Y	4-6pm	ScHED
Distributed Software	PROD	Firefox 10 ESR (Extended Support Release) available for download	9/28/12	N		SCHED
SAP Building Services (Facilities)	PROD	Upgrade to Plant Maintenance BOM	9/29/12	N		SCHED
Exchange	PROD	Client Access Server (CAS) upgrade (Service Pack 2)	9/29/12 and 10/6/12	N		TBD
WebSIS/Student	PROD	Touchstone integration	9/30/12	N		SCHED
Distributed Software	**PROD**	**Windows XP distribution ends (no longer on the software grid)**	**10/1/12**	**N**		**SCHED**
Distributed Software	PROD	Mac OS X 10.8.2 available for download (pending Exchange CAS upgrade)	Week of 10/1/12	N		TBD
Independent Activities Period (IAP)	PROD	Community role out	10/3/12	N		SCHED
SAP Environmental Health and Safety	PROD	Moving applications to dedicated vm	10/12/12	Y	?	SCHED
VPN	PROD	Legacy application (native client) retirement (pending IPTV vendor migration)	10/12/12	N		SCHED
Undergraduate Admissions	PROD	Workflow Assignment & Revision (WARP) deployment	10/16/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: first window for benefits changes	10/29-11/9/12	N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Front end enhancements: new balance features	Early October	N		TBD
Exchange	PROD	PO servers upgrade (Service Pack 2)	Mid October	N		TBD
Distributed Software	PROD	Identity Finder 6.1 (Mac and Windows) available for download	Late October	N		TBD
IMAP	PROD	Lincoln Laboratory migration to Exchange (pending release of Mac OS X 10.8.2)	October	N		TBD
SAP Foundation	PROD	iLab implementation (JV feeds for equipment rentals)	October	N		SCHED
Distributed Software	PROD	Kerberos For Windows (KFW) release	October	N		TBD
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Mac and Windows available for download	October	N		TBD
MITnet	PROD	Firmware upgrade (to address issues with Windows 8 devices)	October	Y	?	TBD
SAP Foundation	PROD	Database and OS upgrades to RHEL 6 (in preparation for support packs)	October	Y	5pm	SCHED
SAP Financial Accounting	PROD	Addition of company codes for edX	October	N		TBD
Managed Server Hosting	PROD	DMX storage arrays replacement in OC11 and E40 (affects SAP and DW). Each service will be scheduled individually (communication pending)	11/1/12- 3/31/13	N		SCHED
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	11/3/12	Y	7-11am	SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	11/8/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/26-11/29/12	N		SCHED
SAP Foundation	PROD	Annual SAP Support Pack upgrade	December	Y	?	TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Drupal Cloud	PROD	Public release		N		TBD
Exchange	PROD	Retention of deleted messages (Microsoft policy change)		N		TBD
Distributed Software	PROD	Mac OS X 10.8 available for download (Applemail bug)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MITSIS	PROD	Upgrade database to Oracle 11g and smoke test applications		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFaids	PROD	Windows updates		N		TBD

SAP Foundation	TEST	Database and OS upgrades to RHEL 6 (in preparation for support packs)	9/28/12	Y	5pm	SCHED
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Kerberos	TEST	KDC server upgrade to 5.1.9. This will enable the rekeying of Kerberos credentials from DES (Data Encryption Standard) to AES (Advanced Encryption Standard)	October	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Fall	N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined