IS&T Change Communications Report July 18, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Distributed Software	PROD	Currently, there are no Acrobat X Pro licenses available for distribution. Additional purchases need to be made through GovConnection. (IS&T will have a limited number of licenses to distribute to faculty and staff when a new version of Acrobat is released by Adobe)	7/13/12			
CyberSource	PROD	New security protocols implemented on shop.mit.edu	7/16/12			
SAP Enterprise Learning (eLearning)	PROD	Portal accessible from MIT guest network	7/17/12			
Knowledge Base	PROD	Content freeze and upgrade to Confluence 3.5. Core functionality will remain the same, but there are a few minor changes in authoring, user interface and added features. You can review the Release Notes (https://kb.mit.edu/confluence/display/handbook/Release+Notes+July+2012	7/18/12	Y	6-9 pm	LOW
SAP Financial Accounting	PROD	New requirement: Singapore account balance clearing	7/19/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: change trigger/table for Roles DB	7/19/12	N		SCHED
SAP Payroll	PROD	New requirement: set up Kentucky income tax withholding	7/19/12	N		SCHED
SAP Accounts Payable	PROD	New requirement: add new country and tax codes	7/19/12	N		SCHED
Windows Domain (WIN.MIT.EDU)	PROD	Active directory upgrades from Windows Server 2003 to 2008 complete	7/23/12	N		SCHED
Parking Passes	PROD	Year end roll over	7/24/12	N		SCHED
Distributed Software	PROD	Mac OS X 10.8 release by Apple. IS&T recommendation is to wait to upgrade pending 3rd party application testing	7/25/12	N		SCHED
Wikis	PROD	Archiving of old sites: https://wikis.mit.edu/confluence/display/HELP/About+Wikis+Archiving This will be an annual event beginning July 2012	7/25 - 7/28/12	N		SCHED
Exchange	PROD	Upgrade to Exchange 2010 Service Pack 2	7/27/12	N		SCHED
Exchange	PROD	Active directory upgrades from Windows Server 2003 to 2008 complete	7/27/12	N		SCHED
SAP Foundation	PROD	Additional memory to ERP and database	7/28/12	Y	8-11 am	LOW
OpenText	PROD	Additional disk space	7/28/12	Y	8-11 am	LOW
Certificates Renewal	PROD	Personal certificates expiration. Acquire a new MIT Certificate via: https://ca.mit.edu/	7/31/12	N		SCHED
Andrew File System (AFS)	PROD	Decommission 3 servers that provide translation services from AFS to other protocols, specifically amusing.mit.edu (AFS to FTP) and atalanta and ni (AFS to NFS)	7/31/12	N		SCHED
Distributed Software	PROD	SecureCRT/FX updated license keys	7/31/12	N		SCHED
Database Administration	PROD	Technology Licensing Office database upgrade to 11.g	July	N		TBD
Kerberos	PROD	For Windows (KFW)	July	N		TBD
Distributed Software	PROD	Users to transition to Firefox 10 ESR (Extended Support Release)	July	N		TBD
Distributed Software	PROD	TSM installer release for Mac and Windows	July	N		TBD
Distributed Software	PROD	Stretchbreak release for Mac and Windows	July	N		TBD
Wikis (MIT Wiki Service)	PROD	Archiving of old sites	July	N		TBD
WebSIS/Student	PROD	Touchstone integration	End July	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client to IS&T	July/August	N		TBD
Distributed Software	PROD	OS X 10.8 for Mac (Mountain Lion) release (Apple will release in July)	July/August	N		TBD
W91		Office renovations begin	July/August			TBD
Distributed Software	PROD	CertAid for Mac updates	8/1/12	N		SCHED
Distributed Software	PROD	Fetch v5.7.2 release	8/1/12	N		SCHED
Debathena	PROD	Ubuntu upgrade from 11.04 to 12.04 (beta release week of 7/16/12)	8/6/12	N		SCHED
Unity	PROD	Moving voicemail trees from Octel and Imperia	Week of 8/6/12	N		TBD
Distributed Software	PROD	Office 2007 retirement (no longer available on the download page)	8/15/12	N		SCHED
Online Grading	PROD	Release	8/1/12	N		TBD
Online Registration	PROD	Backend changes	8/20/12	N		TBD
Online Registration	PROD	Available for student use	8/27/12			
Distributed Software	PROD	Kerberos Extras Gatekeeper update (depends on CertAid updates above)	August			TBD
Distributed Software	PROD	Update binaries for Virtual Private Network (VPN) Any Connect	August			TBD
Undergraduate Admissions	PROD	Initial roll out of Workflow Assignment Revision Project (WARP)	August	N		TBD
Student Accounts	PROD	Sponsored Billing release	August	N		TBD
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	August	N		TBD
Quality Center	PROD	Upgrade	August	N		TBD
Drupal Cloud	PROD	Pilot service release	Aug/Sept	N		TBD
Distributed Software	PROD	10.6 (Mac OS X) Desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	October	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
Distributed Software	PROD	Oracle 11g release		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Open Wireless	PROD	Retirement ON HOLD		N		TBD

MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
SAP Foundation	TEST	ERP 6.0 enhancement package 6	Week of 7/16/12	N		TBD
PowerFAIDS	TEST	Netpartner web portal (web access to student financial aid data)	July	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
MITSIS	DEV	Upgrade database to Oracle 11g and smoke test applications	End of July	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Summer	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined