IS&T Change Communications Report May 16, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Managed Servers	PROD	Expanded access past root and Oracle (changes to K5 login authorization process): automated procedure in place				
Tivoli Storage Manager (TSM)	PROD	Upgraded edbackup-f to 6.3.1.0 (backup for production services)	5/10/12			
Managed Windows Servers	PROD	Windows patches deployed	5/11/12			
Online Grading	PROD	Enhancements deployed	5/14/12			
Distributed Software	PROD	Windows for Students: perpetual license activation (email will be sent to graduating students with links)	5/17/12	N		SCHED
Distributed Software	PROD	Office for Students: perpetual license activation (email will be sent to graduating students with links)	5/17/12	N		SCHED
SAP Appointment Processing	PROD	SAP defect: new program to automate cancellation of benefits upon termination	5/17/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: change to COBRA subsidy range calculation	5/17/12	N		SCHED
SAP Payroll	PROD	New requirement: change to outbound feed to Towers Watson	5/17/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: plant maintenance attachment flag	5/17/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: changes to plant maintenance shop papers	5/17/12	N		SCHED
SAP Building Services (Facilities)	PROD	Data maintenance: additional plant maintenance role	5/17/12	N		SCHED
SAP Purchase Orders	PROD	Routine maintenance: additional transaction added to role	5/17/12	N		SCHED
SAP Requisitions	PROD	New requirement: authorizations for new role (attachments)	5/17/12	N		SCHED
Request Tracker (RT)	PROD	Update to v 4.0.5 and security patches	5/18/12 or 5/25/12	Y	7-8pm	TBD
SAP Enterprise Learning (eLearning)	PROD	SAP Portal support pack upgrade	5/18/12	Y	5pm-8am	HIGH
SAP Enterprise Learning (eLearning)	PROD	Enhancements	5/18-5/21/12	Y	5pm-8am	HIGH
wserv.mit.edu	PROD	Decommission: old bookmarks may be an issue (concur moved; listmaker moved; old freshman registration application and the soft count application have been replaced)	5/22/12	N		SCHED
SAP Requisitions	PROD	Attachment functionality deployment (OpenText implementation)	5/24/12	N		SCHED
Data Warehouse (MIT DW)	PROD	Servers virtualization on Linux	5/25/12	N		SCHED
Distributed Software	PROD	Oracle 11g release	May			TBD
Instructor Assignments	PROD	Deployment	May	N		TBD
Enterprise Storage	PROD	Fiber channel network zoning changes	May	N		TBD
iPhone App	PROD	Libraries hours correction	May	N		TBD
Distributed Software	PROD	Firefox 3.6x desupport. Users to transition to Firefox 10 ESR (Extended Support Release)	May	N		TBD
Android App	PROD	C2DM (cloud device messaging)	May	N		TBD
Online Registration	PROD	Enhancements	May	N		TBD
SAP Appointment Processing	PROD	Enhancements to Hourly Student Appointments (HAS)	May/June	N		TBD
Tether	PROD	Retirement	6/29/12	N		SCHED
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Drupal Cloud	PROD	Roll out of new service	June	N		TBD
Reporting and Forecasting Tool (RAFT)	PROD	Phase III (principal investigator view and enhanced modeling)	June	N		TBD
SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Kerberos	PROD	For Windows	June	N		TBD
Managed Printing	PROD	Virtualization of IPM server and software upgrade	June	N		TBD
Wikis (MIT Wiki Service)	PROD	Archiving of old sites: communication to begin in May	June/July	N		TBD
Certificates	PROD	Annual renewal cycle	July	N		SCHED
MIT SECURE	PROD	Open Wireless retirement	August	N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Distributed Software	TEST	Oracle 11g		N		TBD
Distributed Software	TEST	FileMaker 12 (communication regarding upgrade coming soon)		N		TBD
Roles	DEV	Cutting over to RAC environment	5/17/12	N		SCHED
Tivoli Storage Manager (TSM)	DEV	Installer development		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD
Macintosh Support	DEV	OS X 10.8 developer preview (Mountain Lion)		N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined