

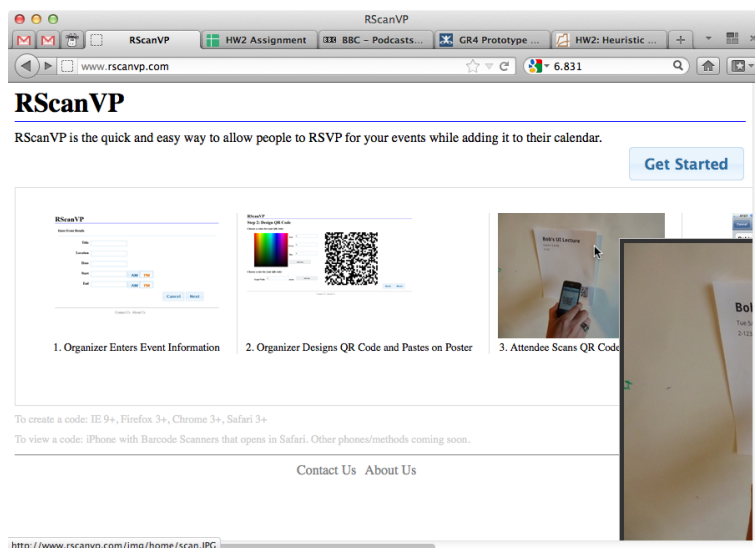
Heuristic Evaluation of RScanVP Prototype

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I have marked severity in stars: * = cosmetic, **=minor, ***=major, ****=catastrophic.

Index Page



1. Wide format on front page requires sideways scrolling on a laptop-sized display. This is less convenient than vertical scrolling
 - Consistency with hardware interfaces
 - Severity: ***
2. Tool tip goes off the edge of the view port for steps located on the right
 - Visibility of system status
 - Severity: **
3. The five steps look clickable, but they aren't. You hover over them and get more information, and this gives the impression of being clickable.
 - Error prevention, consistency, match the real world
 - Severity:**
4. The button "Get Started" is not as prominent as "1. Organizer ..."
 - Learnability, efficiency
 - Severity:**

Task: Make a QR code

The screenshot shows a web browser window with the URL `www.rscanvp.com/create.php`. The page title is "RScanVP". Below the title is a section titled "Enter Event Details". There are three input fields: "Title", "Location", and "Date". A calendar for April 2012 is open, showing dates from 1 to 30. The date 22 is highlighted. To the right of the calendar are "Cancel" and "Next" buttons.

Event Details Page

5. "Cancel" is currently equivalent to "Next"

- User control & freedom, match the real world
- Severity: **

6. Text should be centered in AM/PM buttons for better readability

Start

End

- Graphic design
- Severity: *

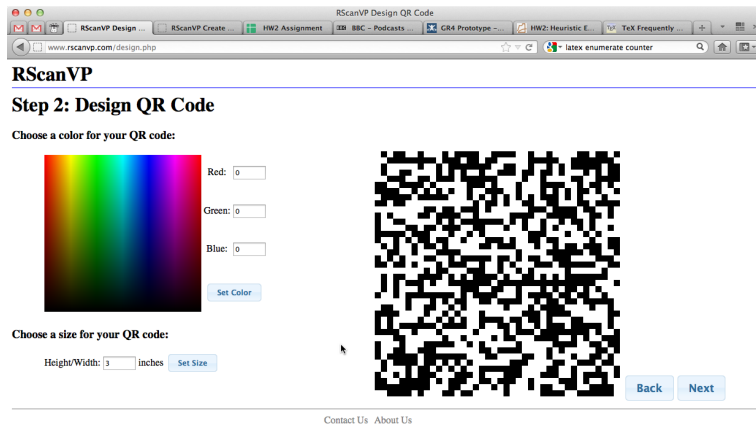
7. Date can be entered on calendar interface (good), but times require manual entry.

- Efficiency, consistency
- Severity:**

8. Next/cancel buttons are far away from other fields.

- Efficiency
- Severity:**

Design QR Code



9. Immediate feedback on color is good.

- Consistency, visibility of system status
- Severity: Good

10. Dimensions in inches are good for matching the real world.

- Matching the real world, visibility of system status
- Severity: Good

11. Feedback on size is good, although embedding a really large image on the page may be bad for graphic design.

- Design
- Severity:**

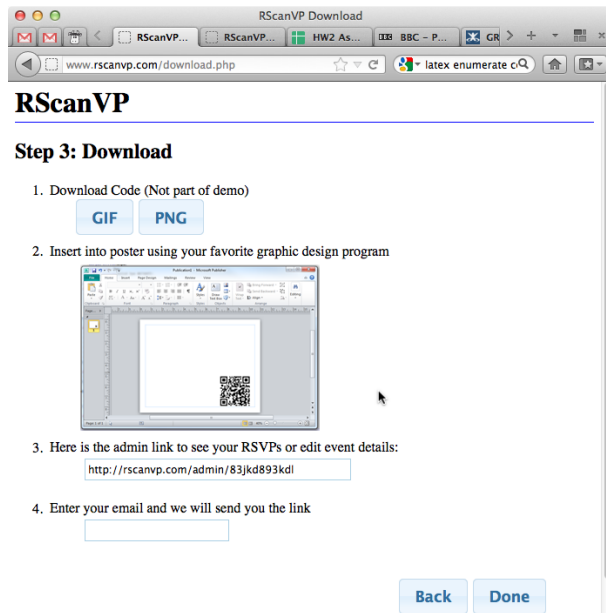
12. Typing and clicking to change size is slow. Some alternative may be better – slider, or maybe a single update button for everything.

- Efficiency
- Severity:**

13. It is not immediately apparent that the QR shown on the right is a preview. I would suggest a label.

- Learnability
- Severity:**

Download page



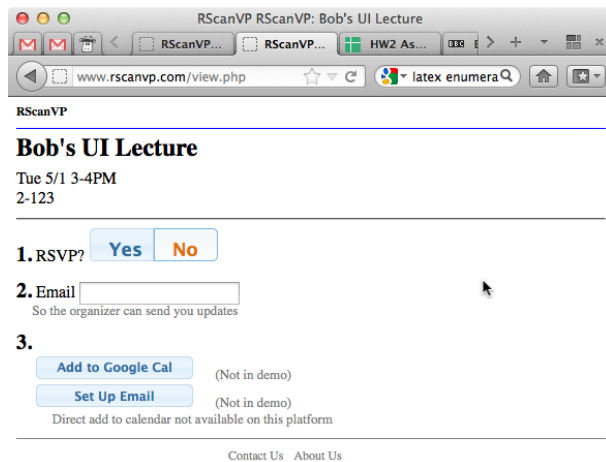
14. The concept of “steps” gets really confusing on this page. We’re on Step 3, but there are a bunch of mini steps, some of which are performed outside the interface.

- Consistency, Help & documentation
- Severity:***

15. Is the link that appears here the same as the one you’re offering to email? If so these aren’t two different steps, they are alternatives to the same step.

- Consistency
- Severity:***

Task: Scan a QR code



These comments refer to the RSVP page located at /view.php.

16. There doesn't seem to be a cancel button, unless clicking "no" on "rsvp" is supposed to cancel.

- User control
- Severity:**

17. Is there a "submit" button missing? How do I submit?

- Help & documentation, User control
- Severity:***

Task: View RSVPs

No comments.

After thoughts

- Why not use the color picker in your drawing program to change the color of the code, given that you're already relying on steps to be performed in a drawing program?