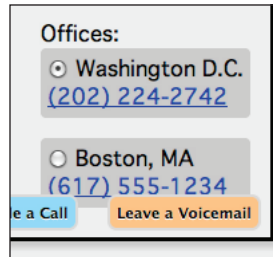


More than two offices

Minor: blah blah

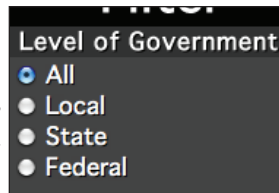
What happens when a candidate has more than two offices? Right now it looks like the box would just have to get taller, but the tiling of candidates would be messy if the div heights are inconsistent.



Filters: checkboxes vs. radio buttons

Major: User control and freedom

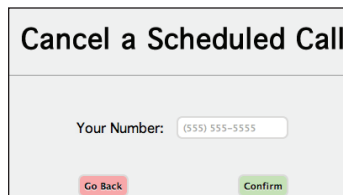
The filters on the left use radio buttons instead of checkboxes. Though there is an “all” button, the user isn’t able to select just two of the three levels of government (“local” and “state”, but not “federal”, for example). Checkboxes might be better.



Calls can be cancelled maliciously

Major: Security

If I spend an hour scheduling calls with a bunch of representatives, my jerk friend could cancel all of these calls without my consent, by entering my phone number.



Cancelling calls: all or none

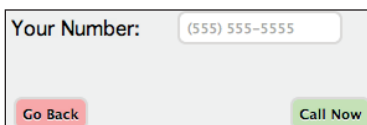
Minor: User control and freedom

The user can’t cancel just one scheduled call, they must cancel all scheduled calls.

What will happen when I enter my number?

Minor: Help and documentation

As a Google Voice user, I’m comfortable with the idea of entering my phone number and having a third party connect me to a different number. But for many users this is a foreign concept, and a quick

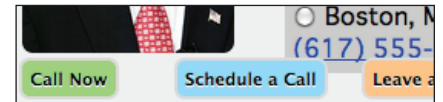


explanation of the process could help a lot.

Functions aren’t emphasized

Major: Aesthetic and minimalist design

The main functions of this application (calling, scheduling calls, and leaving



voicemails) are hidden in small, lightly-colored boxes at the bottom of each candidate’s section. These buttons should be more emphasized, and maybe mention these functions on the home screen. It took me a while to figure out what this application did.

Doesn’t remember my number

Minor: Flexibility and efficiency of use

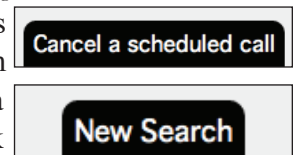
If I wanted to contact many representatives with this app, I would have to enter my phone number over and over again. It would be convenient if it remembered my number.



Arbitrary tab placement

Minor: Aesthetic and minimalist design

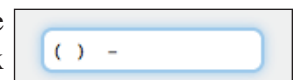
The placement of the two tabs at the bottom of the screen seem arbitrary; it would be easy for a user to miss either one. Think about grouping these functions on the left side of the screen, under the filter box.



Phone number entry is weird

Major: Error prevention

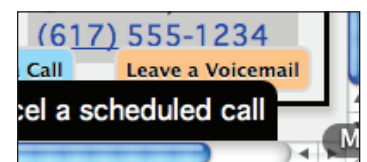
If the user clicks the right side of the phone number entry box twice, the box is selected but it won’t accept input.



Cancel button can obscure other elements

Cosmetic: Aesthetic and minimalist design

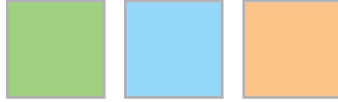
If the browser window is small, the cancel tab partially obscures some buttons.



Colors aren't great

Cosmetic: Aesthetic and minimalist design

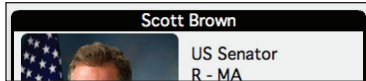
The three function buttons (call now, schedule a call, and leave a voicemail) have similar functions, but are all different, low-contrast colors. Consider differentiating them with icons instead, or at least choose higher-contrast colors.



Names aren't emphasized

Minor: Aesthetic and minimalist design

Photos of the representatives dominate the page, but their names are relatively small. Many people know their representatives by name only.



Cursor doesn't change over buttons

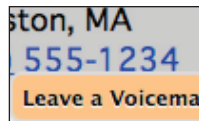
Cosmetic: Aesthetic and minimalist design

The cursor should change to a pointer when it is hovering over a button.

Buttons obscure phone number

Cosmetic: Aesthetic and minimalist design

The buttons slightly obscure a phone number.



Good: filter box

Good

The filter box is clear and intuitive.