

IS&T Change Communications Report March 14, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Online Decisions	PROD	Go live: accessible at 6:28pm	3/14/12	N		SCHED
Online Financial Aid	PROD	Access available 9am	3/15/12	N		SCHED
SAP Building Services	PROD	New requirement: SAPWeb Keys transition from RT to Facilities (SEMO). Also implementing attachment functionality (OpenText)	3/15/12	N		SCHED
SAP Payroll	PROD	New requirement: Workers Compensation Report	3/15/12	N		SCHED
SAP Lincoln Lab Payroll	PROD	Incomplete specifications: enhancements to master data audit program	3/15/12	N		SCHED
MIT Data Warehouse	PROD	New requirement: add new 1-9 expiration date to extract	3/15/12	N		SCHED
IS&T Website	PROD	Content Freeze	3/16-4/6/12	Y	9am-5pm	LOW
SAP Enterprise Learning (eLearning)	PROD	MIT Learning Center new look and feel, quick links and catalog search	3/16-3/18/12	Y	5pm-5pm	LOW
Hourly Student Appointments	PROD	Feeds from MITSIS	3/17/12	N		SCHED
Hourly Student Appointments	PROD	SAP Gateway transports	3/17/12	N		SCHED
Unity	PROD	IS&T migration from Iperia to Unity voicemail	3/18/12	N		SCHED
Remedy	PROD	Change Management go live (Server Ops and DITR)	3/19/12	N		SCHED
Moira	PROD	Web Moira patches (web app to no longer expose type KERBEROS as an option when adding list members or changing list administrators)	3/21/12	N		SCHED
IPTV	PROD	Open to all undergraduate students - planning and communication in progress	Week of 3/26/2012	N		TBD
SAP Enterprise Learning	PROD	New functionality: PI and Activity selections, academic subject enrollment, training history view, EHS and OSP training on line access, basic reporting, group maintenance and completion record upload EHSweb will be disabled and no longer accessible.	3/24-3/26/12	Y	5pm-5pm	LOW
Hourly Student Appointments	PROD	Go Live with pilot users	3/28/12	N		SCHED
Stellar	PROD	Additional memory to tomcats, Gradebook NG renamed to Learning Modules (beta), and additional web servers to Gradebook Classic	3/28/12	Y	7-9 am	LOW
Email	PROD	All Exchange servers backing up via TSM	3/31/12	N		TBD
Distributed Software	PROD	New VM Ware Windows base image release	March	N		TBD
Electronic Transcripts	PROD	Enhancements (still in test)	March	N		TBD
Distributed Software	PROD	IDFinder 5.6 release	March	N		TBD
Mobile Web	PROD	Update to mobile platform	March	N		TBD
Mobile Application Development	PROD	iPhone application 3.3.2 (bug fixes) release	March	N		TBD
Online Grading	PROD	Instructor Assignments go live	March	N		TBD
IS&T Website	PROD	Go live (cutover 3/31/12)	4/2/12	N		SCHED
SAP Appointment Processing	PROD	APR 2.1: Implementing attachment functionality (OpenText	4/12/12	N		SCHED
Wireless Network	PROD	Possible firmware upgrades to Access Points		Y	?	HIGH
Request Tracker (RT)	PROD	Contextual menus (currently in test)		Y	?	LOW
WebEx	PROD	Service pack postponed - Mac bug still exists for Events Center and Training Center		N		TBD
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
SAP Requisitions	PROD	Attachment functionality available (IXOS)		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Unity	PROD	Transition DLCs to new voicemail system		N		TBD
Distributed Software	TEST	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA). Production release expected late summer/early fall		N		TBD
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
Casper	DEV	Open to IS&T for testing	3/15/12	N		SCHED
MIT SECURE	DEV	Exploring auto configuration tools for computers	March	N		TBD
Macintosh Support	DEV	First OS X 10.8 developer preview available (Mountain Lion). Production expected this summer. Please note that students will arrive with new operating system in fall		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined