

IS&T Change Communications Report February 29, 2012

| Service Offering               | Tier | Change  | Date            | Outage | Time    | Status |
|--------------------------------|------|---|-----------------|--------|---------|--------|
| Email                          | PROD | First of Exchange 2010 servers backing up via TSM complete  | 2/24/12         | N      |         | SCHED  |
| Email                          | PROD | IMAP storage migration complete   | 2/25/12         | N      |         | SCHED  |
| Moira                          | PROD | Patch deployment (not user visible) for future functionality completed  | 2/28/12         | Y      | 9:45 PM | LOW    |
| Centralized Printing           | PROD | IPM hardware upgraded for first machine (Paychecks, W2s and GL Statements)  | 2/29/12         | N      |         | SCHED  |
| Mobile Devices Support         | PROD | Desupport of Windows Mobile 6.5   | 2/29/12         | N      |         | SCHED  |
| Employee Self Service (ESS)    | PROD | Missed in testing: correct course display for tuition assistance  | 3/1/12          | N      |         | SCHED  |
| SAP Compensation               | PROD | SAP defect: checkboxes for W-2c form  | 3/1/12          | N      |         | SCHED  |
| SAP Journal Vouchers           | PROD | Found in testing: correct to metrics report   | 3/1/12          | N      |         | SCHED  |
| SAP Lincoln Lab Payroll        | PROD | New requirement: additional selection criteria to feed log  | 3/1/12          | N      |         | SCHED  |
| SAP Payroll                    | PROD | SAP defect: correction to 457b catchup functionality (support pack related)   | 3/1/12          | N      |         | SCHED  |
| SAP Procurement                | PROD | New requirement: authorization for MEAN transaction   | 3/1/12          | N      |         | SCHED  |
| SAP Requisitions               | PROD | SAP defect: correct duplicate requisition submission  | 3/1/12          | N      |         | SCHED  |
| SAP Financial Accounting       | PROD | Schedule Manager goes live with first automated financial close (Sponsored Accounts., Facilities and General Ledger)  | 3/1/12          | N      |         | SCHED  |
| Data Centers                   | PROD | OC11 7th Floor SAN array goes lives   | 3/2/12          | N      |         | SCHED  |
| Email                          | PROD | Exchange 2007 and IMAP migrated off of 3PAP storage array - machines to be powered off (W92 and OC11)   | 3/5/12          | N      |         | SCHED  |
| Centralized Printing           | PROD | IPM hardware upgraded for second (last) machine (Paychecks, W2s and GL Statements)  | Week of 3/5/12  | N      |         | TBD    |
| IPTV                           | PROD | All undergrads transition to service  | Week of 3/5/12  | N      |         | TBD    |
| Online Grading                 | PROD | Supervisor Assignments go live  | 3/8/12          | N      |         | SCHED  |
| Online Financial Aid (OFA)     | PROD | Goes live (available 3/15/12)   | 3/9/12          | N      |         | SCHED  |
| Unity                          | PROD | IS&T migration from Iperia to Unity (communication next week)   | Week of 3/11/12 | N      |         | TBD    |
| Online Decisions               | PROD | Go live   | 3/14/12         | N      |         | SCHED  |
| Remedy                         | PROD | Change Management go live (Server Ops and DITR)   | 3/15/12         | N      |         | SCHED  |
| SAP Building Services          | PROD | SAPWeb Keys transition from RT to Facilities (SEMO). Also implementing attachment functionality (IXOS)  | 3/15/12         | N      |         | SCHED  |
| Hourly Student Appointments    | PROD | Feeds from MITSIS go live   | 3/17/12         | N      |         | SCHED  |
| SAP Enterprise Learning        | PROD | Phase III functionality go live (complete with feeds from MITSIS)   | 3/26/12         | N      |         | SCHED  |
| Wireless Network               | PROD | Possible firmware upgrade to Access Points  | Week of 3/26/12 | Y      | ?       | HIGH   |
| Hourly Student Appointments    | PROD | Go Live   | 3/28/12         | N      |         | SCHED  |
| Distributed Software           | PROD | New VM Ware Windows base image release  | March           | N      |         | TBD    |
| Electronic Transcripts         | PROD | Enhancements (still in test)  | March           | N      |         | TBD    |
| Distributed Software           | PROD | IDFinder 5.6 release  | March           | N      |         | TBD    |
| Mobile Web                     | PROD | Update to mobile platform   | March           | N      |         | TBD    |
| Mobile Application Development | PROD | iPhone application 3.3.2 (bug fixes) release  | March           | N      |         | TBD    |
| Online Grading                 | PROD | Instructor Assignments go live  | March           | N      |         | TBD    |
| IS&T Website                   | PROD | Content freeze  | March           | N      |         | TBD    |
| Email                          | PROD | All Exchange servers backing up via TSM   | 3/31/12         | N      |         | TBD    |
| IS&T Website                   | PROD | Go live (cutover 3/31/12)   | 4/2/12          | N      |         | SCHED  |
| Request Tracker (RT)           | PROD | Contextual menus (currently in test)  |                 | Y      | ?       | LOW    |
| WebEx                          | PROD | Service pack postponed - Mac bug still exists for Events Center and Training Center   |                 | N      |         | TBD    |
| MIT SECURE                     | PROD | Open Wireless retirement  |                 | N      |         | TBD    |
| Distributed Software           | PROD | Decommissioning older versions of SAPgui for both Mac and Windows   |                 | N      |         | TBD    |
| SAP Requisitions               | PROD | Attachment functionality available (IXOS)   |                 | N      |         | TBD    |
| VPN                            | PROD | Legacy application (native client) to be retired  |                 | N      |         | TBD    |
| Unity                          | PROD | Transition DLCs to new voicemail system   |                 | N      |         | TBD    |
| Distributed Software           | TEST | Evaluating Windows 8 developer preview (internal to IS&T only due to NDA).<br>Production release expected late summer/early fall                                      |                 | N      |         | TBD    |
| IPTV                           | TEST | Simmons Hall Pilot  | Week of 2/29/12 | N      |         | TBD    |
| SAP Foundation                 | TEST | SH2 update and refresh  | 3/12/12         | N      |         | SCHED  |
| Distributed Software           | TEST | Office for Students: perpetual license activation script  |                 | N      |         | TBD    |
| Casper                         | DEV  | Open to IS&T for testing  | 3/15/12         | N      |         | SCHED  |
| MIT SECURE                     | DEV  | Exploring auto configuration tools for computers  | March           | N      |         | TBD    |
| Macintosh Support              | DEV  | First OS X 10.8 developer preview available (Mountain Lion). Production expected this summer. Please note that students will arrive with new operating system in fall |                 | N      |         | TBD    |

Status Key:

|       |   |
|-------|---|
| SCHED | Scheduled routine maintenance               |
| EMER  | Emergency change - problem if not addressed |
| LOW   | Outage or problem with low user impact      |
| HIGH  | Outage or problem with high user impact     |
| TBD   | Exact change date or time to be determined  |