



# Services at a Glance

[View All Services](#)

## Athena

- » Athena Online Help
- » Get an Account
- » What Runs Where

## Backup

- » Backup Service TSM
- » Register for TSM
- » Run a Backup

## Business & Finance

- » Data Warehouse
- » Roles
- » SAPweb

## Certificates

- » About Certificates
- » Certificate Help Wizard
- » Enrollment
- » Enrollment Certificate

## Educational Technology

- » Stellar
- » Thalia
- » WebSIS

## Email

- » Available Software
- » Configure Outlook
- » Webmail (IMAP)

## Network

- » Connecting to MITnet
- » Guest Network Access
- » Networking in Dorms

## Printing

- » Printing from Athena
- » Printing on MITnet
- » Publishing Services Bureau

## Purchasing

- » Computer Buying Advice
- » Desktop Renewal Program
- » eCATS, Apple, Dell, and GovConnection

## Software

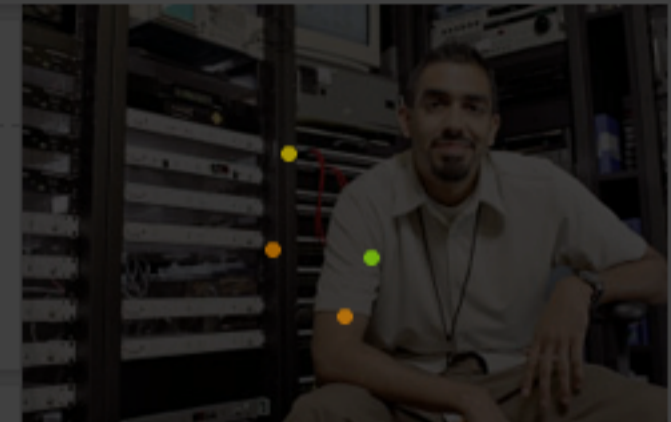
- » Available Software
- » Microsoft Campus Agreement
- » Volume Software Licensing

## Telephony

- » MIT VoIP Telephones
- » Mobile Phones
- » Student Telephones

## Web Resources

- » MIT Wiki Service
- » Web Publishing Guide
- » Web Communications Services



# Information Services & Technology

## System Status

- Up **General Services**
- Up **Network**
- Up **Email**
- Up **Telephone Services**
- ▼ Issues **Accounting Services**
- Up **Library Services**
- Up **Administrative Services**

[See Details](#)

● Up ▼ Issues ▬ Down

## Spotlight



The Move to MITvoip

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## Headlines

- **IS&T Will Stop Supporting Mac OS X 10.4 Effective February 1, 2010**
- **Windows 7 Available October 22: IS&T Recommends That Community Members Wait to Upgrade**
- **IS&T Offers Microsoft Office to Faculty and Staff at No Cost to Departments**
- **Mac OS X 10.6 "Snow Leopard" Update – Recommendation to Wait**
- **MATLAB on Athena Updated to 7.9**

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## Top 5 Answers

- **Resolve Certificate Issues to Access SAPweb**
- **Certificates at MIT**
- **Windows 7 Enterprise at MIT**
- **Mobile Device Ninja**
- **Messages stuck in the Outbox in Outlook**

[See All Answers »](#)