

Issue Areas for CSS Billing

- 1 What the DTR statements say
- 2 receipts & invoice "backup"
- 3 channeling work to quentin
- 4 who makes the JV files and from what
- 5 more direct/instant billing than JV uploads?
- 6 what systems hold the billing records
vs the work-order transactional records
- 7 converting a workorder to a bill
- 8 reporting out on receivables from
some system.
- 9 scheduling of transaction
sooner is better

Team-specifics

- 1 how to get account numbers 'bn file'
- 2 handling returns and refunds, via JV
- 3 individual invoices deriving from contracts
- 4 handling of tools when idiosyncratic becomes single point of failure
- 5 reconciling payment against the billable thing (putting JV# back into QB, RT, Excel...)
- 6 how often to convert transaction to bill (weekly)
- 7 expired cost object exceptions (quentin catching versus getting it right before.)
- 8 what to know about our customers and how to hold it in common
- 9 splitting charges across several accounts
- 10 reporting billables by line of business after PLC
- 11 financial contact asking what is this charge?
- 12 IP reqs are too much work for clients

3/19/2010 CSS
Billing
WG