

| Training | FY09 Q2 | FY09 Q3 | FY09 Q4 | FY10 Q1 | FY10 Q2 | + - % |
|---------------------------------|---------|---------|---------|---------|----------------|-------|
| Classes Offered | 70 | 67 | 50 | 89 | 80 | 14% |
| Seats Filled | 417 | 362 | 283 | 454 | 450 | 8% |
| Avg Seats Filled Per Class | 6.0 | 5.4 | 5.7 | 5.1 | 5.6 | -6% |
| Overall Satisfaction with Class | | | | | 4.8 | |

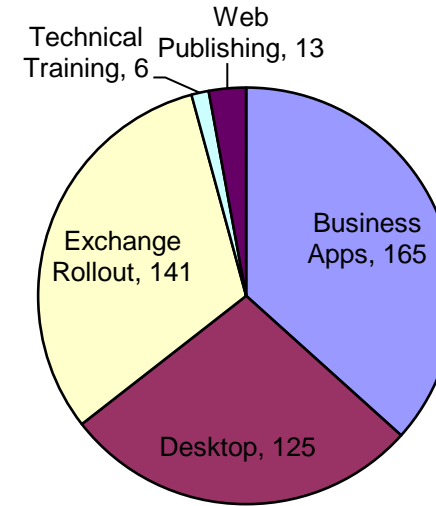
| Attendance by Topic | FY09 Q2 | FY09 Q3 | FY09 Q4 | FY10 Q1 | FY10 Q2 | + - % |
|----------------------------|---------|---------|---------|---------|----------------|-------|
| Business Apps | | | | | 165 | |
| Desktop Apps | | | | | 125 | |
| Exchange Rollout | | | | | 141 | |
| Technical Training | | | | | 6 | |
| Web Publishing | | | | | 13 | |

| Attendance by MIT Org Area | FY09 Q2 | FY09 Q3 | FY09 Q4 | FY10 Q1 | FY10 Q2 | + - % |
|-----------------------------------|---------|---------|---------|---------|----------------|-------|
| Academic DLC | | | | | 54% | |
| Vice President for Finance | | | | | 20% | |
| Libraries | | | | | 2% | |
| IS&T | | | | | 7% | |
| General Institute | | | | | 5% | |
| Facilities | | | | | 12% | |

| Training Room Distribution | FY09 Q2 | FY09 Q3 | FY09 Q4 | FY10 Q1 | FY10 Q2 | + - % |
|-----------------------------------|---------|---------|---------|---------|----------------|-------|
| W92 Training Rooms | | | | | 52% | |
| N42 Demo Center | | | | | 18% | |
| Offsite at a Vendor Location | | | | | 7% | |
| Offsite at a Campus Location | | | | | 22% | |
| N42-180 | | | | | 1% | |

| Training Room Utilization (% da | FY09 Q2 | FY09 Q3 | FY09 Q4 | FY10 Q1 | FY10 Q2 | + - % |
|--|---------|---------|---------|---------|----------------|-------|
| W92 Training Rooms | | | | | 63% | |
| N42 Demo Center | | | | | 12% | |
| N42-180 | | | | | 1% | |

FY2010 2nd Quarter Training Attendances (80 training events, 450 attendances)



FY2010 2nd Quarter Attendances by MIT Organizational Area

