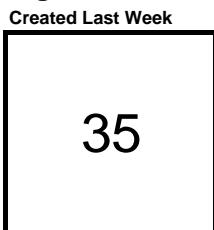


**Creating Cases**

## Cases Created Per Day

Average	Max
5.00	10 last week
6.00	14 6 weeks
5.60	25 6 months

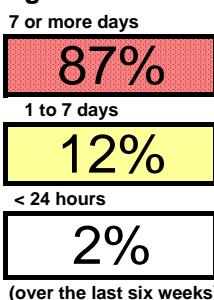
## Total Last Week

35 opened  
10 closed

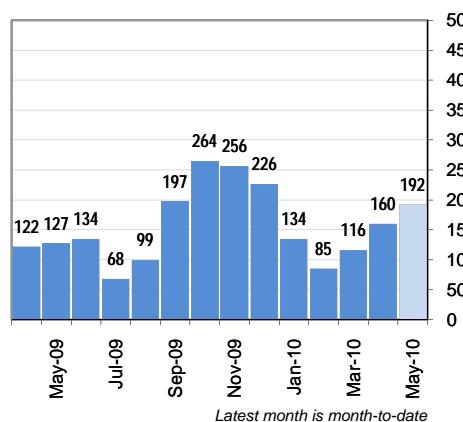
## Pending Cases as of

6/1/2010

192 opened  
230 closed

**Closing Cases**

## Cases Created Per Month



## Pending Queue over the last 6 months

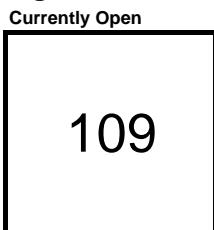


25 ↑

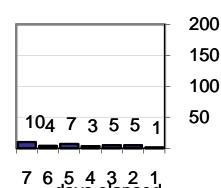
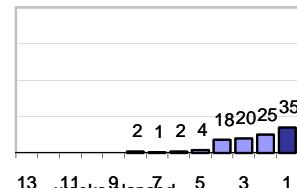
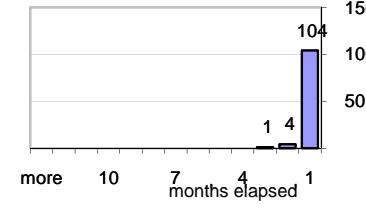
## Net effect over six months:

## Stalled Cases

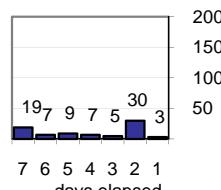
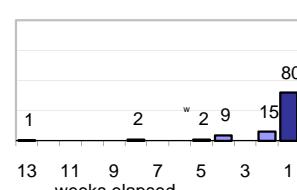
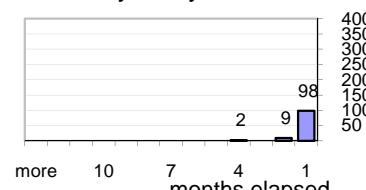
113 age of oldest, in days gone by  
89 longest in days since any activity

**Pending Queue**

## Age of Active Cases



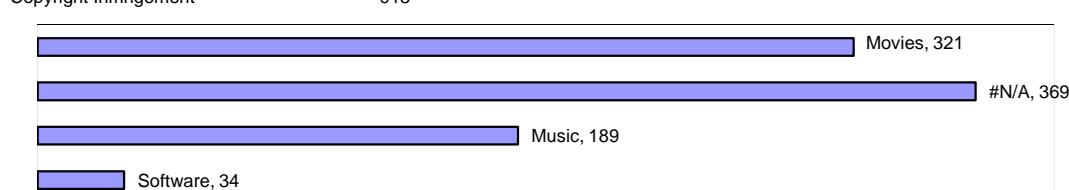
## Time Since Any Activity in Active Cases

**Complaint Types**

## Top Complaint Types over 6 months

Copyright Infringement 913

## Sources of Copyright Infringement Complaints



## Relative Volume of Copyright DMCA Cases, year to year

