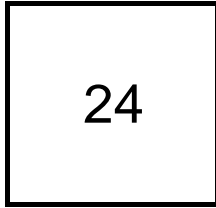


Creating Cases

Created Last Week



Cases Created Per Day

| Average | Max |
|---------|--------------|
| 4.80 | 12 last week |
| 4.53 | 17 6 weeks |
| 9.26 | 81 6 months |

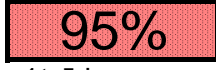
Total Last Week
24 opened
121 closed

Month so far
41 opened
132 closed

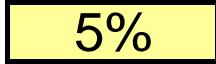
Pending Cases as of
7/16/2007

Closing Cases

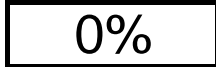
7 or more days



1 to 7 days

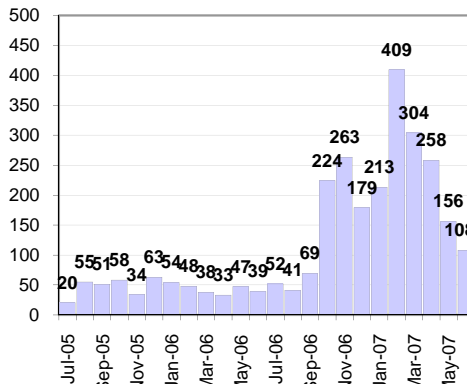


< 24 hours



(over the last six weeks)

Cases Created Per Month



Pending Queue over the last 6 months



Net effect over six months:

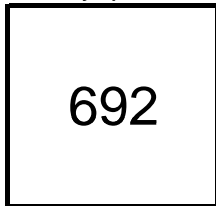
461 ↑

Stalled Cases

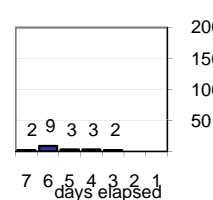
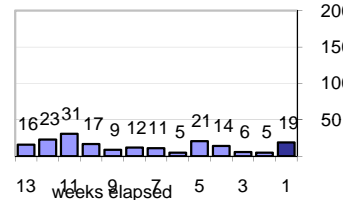
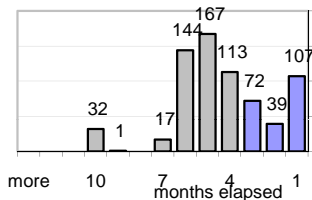
381 age of oldest, in days gone by
283 longest in days since any activity

Pending Queue

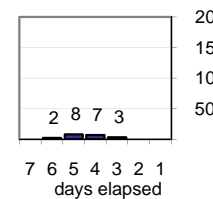
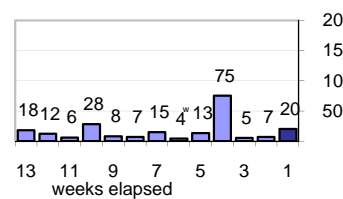
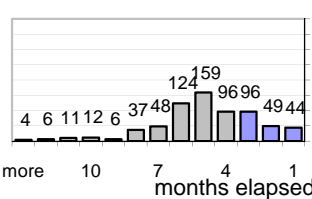
Currently Open



Age of Active Cases



Time Since Any Activity in Active Cases

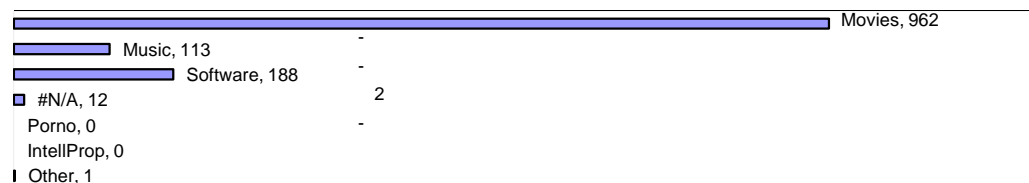


Complaint Types

Top Complaint Types over 6 months

Copyright Infringement 1,276

Sources of Copyright Infringement Complaints



Relative Volume of Copyright DMCA Cases, year to year

